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Committee and Members' Services Section
3rd Floor, Adelaide Exchange
24-26 Adelaide Street
Belfast BT2 8GD



8th January, 2009

MEETING OF DEVELOPMENT COMMITTEE

Dear Councillor,

The above-named Committee will meet in the Council Chamber, 3rd Floor, Adelaide Exchange on Wednesday, 14th January, 2009 at 4.30 pm for the transaction of the business noted below.

You are requested to attend.

Yours faithfully

PETER McNANEY

Chief Executive

AGENDA:

1. Routine Matters

- (a) Apologies
- (b) Minutes

2. Rape Crisis and Sexual Abuse Centre (Pages 1 - 6)

To consider further the minute of the meeting of 10th December under the heading "Rape Crisis and Sexual Abuse Centre" which, at the request of Councillor Stoker, was referred back to the Committee by the Council at its meeting on 5th January.

3. Economic Development - World Trade Centre Belfast (Pages 7 - 10)

To consider further that portion of the minute of 10th December under the heading "Economic Development" relating to the World Trade Centre Belfast which, at the request of Councillor McCarthy, was referred back to the Committee by the Council at its meeting on 5th January.

4. Tender for the Provision of Cafe and Bar Services at the Ulster Hall (Pages 11 - 12)

To consider further the minute of 10th December under the heading "Tender for the Provision of Café and Bar Services at the Ulster Hall" which, at the request of Councillor B. Kelly, was referred back to the Committee by the Council at its meeting on 5th January.

5. Presentation from the Nomadic Trust (Pages 13 - 14)
6. Revenue Estimates 2009/2010 (Pages 15 - 24)
7. Renewing the Routes Update (Pages 25 - 28)
8. European Unit Update (Pages 29 - 48)
9. Community Archives Process (Pages 49 - 54)
10. Tourism Unit Update (Pages 55 - 62)
11. Support for Sport - Event Funding (Pages 63 - 68)
12. Tender for Event and Deep Cleaning Services at the Ulster Hall - Evaluation Criteria (Pages 69 - 70)
13. Ballymacarrett Leisure Centre/Connswater Community and Leisure Limited - Lease Extension (Pages 71 - 102)

Extract from minutes of –

DEVELOPMENT COMMITTEE

10th DECEMBER, 2008

“Rape Crisis and Sexual Abuse Centre

(Mr. C. Quigley, Director of Legal Services, attended in connection with this item.)

The Committee considered the undernoted report:

‘Relevant Background Information

At its November meeting, Committee considered a request from the Rape Crisis and Sexual Abuse Centre to extend BCC financial support agreed in 2006 in response to their “extenuating circumstances”.

The support, which was time limited, was agreed as £14,600 per annum in each of the financial years 2006/07 and 2007/08.

Committee agreed to defer consideration of the matter to enable legal and other advice to be obtained with a view to the matter being considered further at a special meeting of the Committee.

Key Issues

Details of officer support to Rape Crisis Centre in response to committee

This support was given in order to allow the RC&SAC both time and technical assistance to address the concerns raised by the Department of Health in order that they might re apply for departmental funding.

- 1. Officer support and access to dedicated training to address the specific financial and administrative systems deficiencies – this was through Community and Leisure finance section. RC&SAC failed to accept this indicating they felt that Council systems and financial procedures were not appropriate to their needs**
- 2. In response to the above, RC&SAC were invited to identify an alternative source who could deliver training of a nature appropriate to their needs. BCC could then confirm the proposed training’s suitability and pay for it through the requisition system.**

- 2 -

3. **RC&SAC did not identify an alternative provider. The officer therefore indicated that an appropriate amount from the £14,600.00 per annum allocation could be used towards securing relevant, financial and administrative training for the group.**
4. **Prior to the financial award of 2006/07, Community Development Officer support was given to address basic financial systems such as petty cash procedures, production of income and expenditure records, funding applications and organising Annual General Meetings**
5. **Community Services has maintained ongoing officer contact with the group, particularly around monitoring throughout the 06/07 and 07/08 financial periods. Contact was focused on the need to meet monitoring requirements, to collect information and to advise the group on how to implement improvements.**
6. **To assist the group to submit information in relation to the current request, unlimited access to named Community Development Worker support was offered for a period of 3 weeks i.e. 24 September to 17 October 2008**

Legal Advice

The Director of Legal Services provided advice to inform the original decision taken by the Community & Leisure Sub-Committee at a meeting on 17 October 2006 in consideration of the general issue of funding to the Rape Crisis and Sexual Abuse Centre. The advice was as follows:

“where a funding application falls outside the criteria established for the relevant grant scheme then Council should normally apply the general principle that the Council as a public body in operating grant schemes must act and be seen to be acting in a manner which is objective, transparent and fair. There may however be circumstances where an application for funding is made to Council which does not fall within the criteria of any grant scheme, but which the Council might wish to support on the basis that there are special or exceptional circumstances which would justify doing so.

Accordingly, Council does have a discretion to consider applications of such a nature, but the Members must exercise particular care in coming to their decision. Prior to taking any decision, the Members should have regard to all relevant matters, including in particular the following:

1. The advice of the officers, particularly advice in relation to any adverse effects that an agreement to award funding might have on the ability of the relevant Department to operate their grant programmes in a stable and fair manner;
2. The issue of whether a decision to award funding might create a precedent for other applications which would result in the Council being placed in a difficult situation at a future date;
3. Whether any other organisation is likely to be able to plead special circumstances of the same general nature; and
4. Any other issues which might be relevant in the particular circumstances.

It is a matter for the Members to come to an informed decision, having taken all the foregoing matters into account. If the Members feel that there are exceptional or unique circumstances relating to the funding application and that the merits of agreeing to the application outweigh any potential negative difficulties, the Members have discretion to make that decision”.

At the November 2008 meeting, the Development Committee asked for further legal advice in relation to the ability of Council to provide financial or other assistance to the Rape Crisis and Sexual Abuse Centre under the following two headings:

1. Can the Council provide financial support to an organisation in a situation where its latest audited accounts demonstrate that its current liabilities significantly exceed its total assets?
2. Can the Council alternatively offer technical support to the group for the purpose of enabling its books to be audited for the last financial year in order that Council and other potential funders will then be able to make a proper assessment of its actual financial position?

The Director of Legal Service has indicated the previous advice holds and:

“it therefore follows that the Council has the power as a general principle to provide funding to the Rape Crisis and Sexual Abuse Centre provided that Members have taken into account the above listed criteria. Furthermore Legal Services have advised that the vires for the Council being able to make the grant to this group derives from the provisions of S.108 of the Local Government Act (NI) 1972.

On the specific issue of whether the Council can provide funding to an organisation which appears to be in a position of insolvency, officer and legal advice would be that it would not be appropriate for the Council to put any more funding into that organisation. The rationale for that position would be that the provision of further funding to the organisation is like to be abortive in terms of achieving the Council’s objectives. This advice would reflect the legal position which is clearly established by case law. Thus in relation to whether or not the Council can provide funding to this organisation in the context of its current financial position, Members should consider whether there is a realistic likelihood that the funding will assist the Council to achieve its particular objective ie the public’s access to a professional counselling agency for victims of rape and sexual abuse. From the information available legal advice suggests that it would be difficult to make a further award of funding similar to that of October 2006. There may be an argument to provide a reduced amount of funding if there is a realistic prospect that financial assistance would assist with financial stability allowing the organisation to seek other funding.

In summary, there is presently no sustainable basis for the Council to accede to the Centre’s request for advice funding in the amount applied for. Nevertheless if Members reasonably feel there to be a valid business case for doing so then Committee may consider recommending some limited form of assistance to the Centre subject to there being a realistic prospect that the outcome of that assistance will be a meaningful enhancement of the Centre’s current difficult position.”

Resource Implications

Given the time-limited nature of the exceptional support, no provision has been made for RCSAC in the current financial year nor in the 2009/10 estimates

Recommendations

In view of the additional information provided, the Committee is asked to respond to the request for financial support received from the Rape Crisis and Sexual Abuse Centre.

Key to Abbreviations

RC&SAC – Rape Crisis and Sexual Abuse Centre'

The Director of Legal Services spoke to the report and responded to a number of questions raised by Members. He informed the Members that, as a general rule, it would be unwise for the Council to provide funding to any organisation whose liabilities exceeded its assets to a significant extent. However, he was of the opinion that the Council could lawfully provide limited assistance to the Rape Crisis and Sexual Abuse Centre if the Members were of the view that such assistance would result in a clear and direct improvement in the Centre's position and that such assistance might take the form, for example, of helping the Centre to have a proper audit carried out in relation to its books of account for the last financial year.

Following a lengthy discussion, it was

Proposed by Councillor Crozier,
Seconded by Councillor Cunningham

That the Committee agrees:

- (a) to provide assistance, either by way of the appointment of an external auditor or by the provision of in-house expertise up to a value of £6,000, to the Rape Crisis and Sexual Abuse Centre to enable its accounts for the year 2007/2008 to be audited, subject to the organisation formally agreeing to work with the Council in the preparation of a Recovery Plan for the Centre and to the Centre agreeing to become affiliated to Advice Northern Ireland or Citizens Advice; and
- (b) should the organisation agree to these conditions, a report be submitted to the Committee at its meeting in April, 2009 on the outcome of the audit of the accounts and the Recovery Plan for the Centre, at which time the Committee will re-consider the request for further financial assistance.

On a vote by show of hands ten Members voted for the proposal and none against and it was accordingly declared carried."

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Extract from minutes of –

DEVELOPMENT COMMITTEE

10th DECEMBER, 2008

“Economic Development

The Committee considered the undernoted report:

‘Relevant Background Information

World Trade Centre Belfast Business Plan

Belfast City Council acquired the World Trade Centre Belfast licence in 2002 in partnership with Multi Development. In 2007, the Council purchased back Multi Development’s 50% of the licence. Since the appointment of the WTC Officer in March 2007, work has been undertaken to develop WTC Belfast activities. This has included a WTC Belfast Export Excellence Seminar Series for local companies this year as well as managing inward investment activities. To determine the longer term plans for WTC Belfast services, a business plan has been developed.

Key Issues

World Trade Centre Belfast

The strategies outlined by Programme for Government, DETI and Invest NI emphasise the need to support more companies to become exporters. Invest NI currently supports approximately only 5% of local companies and one of their priorities is to attract more client companies. The WTC business plan highlights the trade barriers and needs of local companies, the current assistance available and gaps in provision which WTC Belfast can fill. The business plan also details the commercial opportunities for WTC Belfast to secure income in order to secure the sustainability and growth of the service activities.

It proposes the following services:

- WTC Belfast Membership – target of 200 member companies established
- WTC Global Skills Workshops – introducing companies to the practicalities of trading internationally
- WTC Belfast Trade Missions – linking in with current providers (NICCI, Invest NI), we will undertake a small number of trade missions to target markets

- 2 -

- **WTC Global Supply Chain Management Programmes – helping companies improve their global supply chain management by looking at how they buy, sell or make products internationally**
- **WTC Belfast Local Networking Events – series of breakfast events on key topics of interest to local businesses**
- **WTC Belfast Investor Gateway Service – promoting Belfast as a city in which to invest and do business, linking with the key public and private sector agencies that can support potential investors.**

WTC Belfast will adopt the following principles in terms of service delivery:

- **Commercial approach: Services will be charged and income generated**
- **Regional approach: Membership and services will be offered to companies both regionally and internationally in cases where income can be generated or potential investment can be brought to the City. A regional approach also serves to attract co-funding for projects delivered on behalf of other organisations such as Invest NI. Participation costs by companies located outside of Belfast will be higher than those for Belfast businesses.**
- **Partnership approach: WTC Belfast will work in partnership with other local delivery organisations as well as the wider WTC network.**

Further details on the proposed activities can be found on Modern.gov.

Resource Implications

World Trade Centre Belfast

The cost to deliver the identified services for the period January 2009 – March 2010 will be £160,000. The budget for operations in the financial year 2008-2009 (£60,000) was approved as part of the Departmental Plan in May 2008; £100,000 will be required for the financial year 2009-2010. An application was submitted to DETI for 50% funding for WTC Belfast activities for this period and this has been approved. Invest NI have also agreed to co-fund the first WTC Belfast trade mission to Doha, Qatar. Further opportunities for private sector sponsorship will be explored.

Recommendations

It is recommended that Members:

- **Agree the proposed activities to be delivered as part of the World Trade Centre Belfast activity plan for the period 2009-2010 and approve a budget of £100,000 for activities to be undertaken in the financial year 2009-2010**

Key to Abbreviations

WTC – World Trade Centre'

Following discussion, the Committee agreed to adopt the recommendations contained within the report."

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Extract from minutes of –

DEVELOPMENT COMMITTEE

10th DECEMBER, 2008

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**Tender for the Provision of Café and
Bar Services at the Ulster Hall**

The Director informed the Committee that, in order to improve upon the range of services which would be offered to customers at the re-opened Ulster Hall, it was intended that a café be located in the main foyer during Monday to Saturday, which would operate in line with the box office opening hours and that a bar service would be available during each event. Accordingly, tenders had been sought for the provision of café and bar services at the facility. She pointed out that catering functions taking place within the Ulster Hall would not be considered as part of the catering franchise. She reminded the Committee that, at its meeting on 10th September, concern had been expressed regarding a proposal to restrict the Ulster Hall catering outlet to provide only one brand of coffee. She informed the Members that this restriction had been removed from the tender documentation.

The Director recommended, in order to ensure that the franchisee could be appointed as quickly as possible, that authority be delegated to herself and the Chairman to accept the most advantageous tender received.

After discussion, the Committee adopted the recommendation.”

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**Belfast City Council**

Report to:	Development Committee
Subject:	Presentation from the Nomadic Trust
Date:	14 January 2009
Reporting Officer:	Marie-Thérèse McGivern, Director of Development ext 3470
Contact Officer:	Shirley McCay, Head of Economic Initiatives ext 3459 Gerry Copeland, Events Manager ext 3412

Relevant Background Information

In May 2006 the Minister for the Department of Social Development (DSD) announced the creation of the Nomadic Trust that would oversee the development and restoration of the SS Nomadic. The overall make-up of the Nomadic Trust consists of representatives from the public, private and voluntary sectors including Belfast City Council (Chair and Deputy Chair of Development or their nominees). The Trust has been established to fundraise and oversee the restoration of the vessel. It has been stated by DSD that they reserve the right to return the vessel to auction should insufficient progress be made within 18 months of the setting up of the Trust.

In March 2007, the Council agreed that the project should be funded to the sum of £250,000. This approval initiated a payment of £50,000, which was followed by £50,000 in November 2007 and third payment of £50,000 in May 2008.

Key Issues

In November 2008 the Committee agreed to receive a presentation by the Nomadic Trust's Chair, Mr Denis Rooney, to update Members on the project and to consider the release of the penultimate £50,000 of Council funding, which would be allocated to the creation of a conservation management plan for the vessel. Copies of the proposed presentation will be forwarded to Members prior to Committee.

Resource Implications

Financial

In March 2007 Council agreed to fund the Nomadic Trust to the sum of £250,000. To date £150,000 of this funding has been released.

Recommendations

Members are asked to;

1. Note the content of the presentation by the Nomadic Trust and
2. Approve the release of a further £50,000 of the agreed £150,000 funding, towards the financing of a conservation management plan for the vessel.

Abbreviations

BCC – Belfast City Council
DSD – Department of Social Development

**Belfast City Council**

Report to: Development Committee

Subject: Revenue Estimates 2009/10

Date: 14th January 2009

Reporting Officer: Trevor Salmon, Director of Corporate Services

Contact Officer: Trevor Salmon, Director of Corporate Services

Purpose

The purpose of this report is to approve the Estimates of the Development Committee for the year commencing 1st April 2009.

Relevant Background Information

Section 53(2) of the Local Government Act (Northern Ireland) 1972 and Regulation 2 of the Local Government Annual Budget (SR & O 1973 No 130) require that this Council:

- (a) consider and approve estimates for the year 2009/2010,
- (b) authorise the expenditure included in those estimates, and,
- (c) fix the amount estimated to be raised by means of a District Rate.

The Council is also required to fix this District Rate not later than 15 February 2009.

The key purposes of agreeing the revenue estimates are as follows:

- To establish what the Council can afford to spend in 2009/10.
- To agree the cash limit for each of the Council's committees.
- To agree the district rate for 2009/10.
- To ensure that the Council's money is aligned to deliver the priorities set by Members.

There can be little doubt that preparation of the 2009/10 budget has been the most difficult challenge for many years. The current economic downturn could be the worst for a generation with councils facing a 'double whammy' of lower income and higher demand for services. During recent months I have reported to Committee on several occasions on the difficulties which the Council is experiencing with regard to the current year's budget. Specifically the loss of external income, utility costs, spending on unbudgeted items and loss of investment income are all having a negative influence on our ability to live within budget. These issues, when combined with the ongoing difficulties with Land and Property Services in relation to rate income, have placed the Council in an almost impossible situation with regard to maintaining service delivery but at the same time not placing an unacceptable burden on the ratepayer. It is acknowledged that although District Councils are under considerable stress regional government has responded by freezing the regional

rate and providing compensation on capping so that the overall rate increase to the public will be kept to a minimum.

The most up to date information available from Land and Property Services indicates a district rate increase of 8.59% for 2009/10. The table below shows the impact of this recommended increase on average valued property types.

PROPERTY	Rates	Rates	Increase in
	Bill	Bill	
	2008/09	2009/10	
<i>Domestic Properties</i>	£	£	£
Terrace House	531.34	550.18	18.84
3-Bed Semi-Detached House	812.60	841.41	28.81
4-Bed Detached House	1,806.55	1,870.60	64.05
Apartment	512.61	530.79	18.18

There have been a number of key internal and external drivers for this year's estimates and these are discussed below.

Regional Rate

In 2008/09, the Minister of Finance and Personnel froze the regional rate for domestic ratepayers. The regional rate will again be frozen for 2009/10 but this time the policy will apply to both domestic and non-domestic ratepayers.

City Investment Strategy

Members have identified that Belfast is now at an important stage of development where a further step change in its fortunes is possible. The Council can help to facilitate and deliver these changes through its vision and leadership and ensuring things happen through allocating a significant level of our resources via the City Investment Strategy. The Director of Corporate Services presented to the Strategic Policy and Resources Committee on 14 December 2007 a cash flow analysis for the City Investment Strategy which could raise £29.0m over three years without recourse to borrowing. As part of this analysis it was recommended that £1.0m should be included in the Estimates for 2008/09 and £2.0m in 2009/10.

The Estimates presented for 2009/10 include an amount of £2.0m. However, economic conditions dictate flexibility in the use of this budget allocation. For this reason I recommend that the budget allocation be used for the following purposes as and when appropriate:

- As a resource for the City Investment Strategy
- As a resource for building up the Council's reserves as recommended by the Local Government Auditor
- As a contingency to safeguard against uncertainty in the current economic climate.

Corporate Thematic Priorities

As part of the corporate planning process Members and Chief Officers have identified a number of cross-cutting priorities which cannot be solely delivered within functional budgets. It is recommended that a corporate strategy budget is established to finance these cross cutting priorities. This budget will be managed by COMT and reported to the Strategic Policy and Resources Committee. A budget of £500,000 is included in the Estimates for this purpose.

The priority areas which will have access to this budget are:

- Safer Belfast
- Older People
- Younger People
- Invest to save
- Customer Strategy

Pay and Pensions

Pay increases for 2009/10 are expected to be close to inflation. However, employer's contributions for superannuation will rise from 15.0% to 16.0% at a cost of £999,190.

Utility Costs

During 2008/09 the price of oil, gas and electricity has been extremely volatile. High level guidance recommended increases of 25% in oil, 50% in gas and 49% in electricity to provide for escalating utility prices. However, because of the utility price reductions which followed the sharp increases in price, budgets have been revised downwards. Nevertheless, a budget increase of £1,609,120 is included in this year's estimate.

Capital Programme

Capital expenditure financed by loan is forecast to be £22m in 2008/09 and £8m in 2009/10. With existing advances of £11.2m the Council will require an additional £1.1m to finance capital expenditure in 2009/10.

General Exchequer Grant

The estimate for 2009/10 is based on Gross Penny Product data at the 30th September 2008. This shows an increase of £205,940 or 5.10% on 2008/09. However, I have been advised by the Department of the Environment that the final estimate for the GEG will not be available until Land and Property Services finalise the estimated penny product figures in January 2009.

Allocation of Waste Disposal Fund

Members will be aware that the Waste Disposal finance strategy was put in place to address the issues of escalating waste management costs and the stepped increases forecast to take place between 2006 and 2010. This strategy has enabled an amount of £1.5m to be allocated next year to finance accommodation issues, completion of the Cemeteries Project, corporate human resources issues and the Dargan Road Closure.

Efficiency Savings

The Strategic Policy and Resources Committee, at its meeting on 14/11/08, agreed a programme of efficiencies for 2009/10 amounting to £1,762,870. The table below summarises the efficiency programme for 2009/10.

Efficiency Programme 2009/10	
	£
Insurances	482,000
Personal Computers	105,840
Stationery	128,720
Departmental Contributions	
1. Health and Environmental Services	770,000
2. Core Improvement Team	200,000
3. Development	76,310
Total Efficiency Savings	1,762,870

Individual departments have also made efficiency savings over and above those detailed in the above table. These are discussed under the individual committee statements later in this report.

A brief description of each efficiency area is provided below.

Insurance

Insurance costs have been reduced from £1,552,000 in 2008/09 to £1,070,000 for 2009/10 – giving a cash saving of £482,000. This has been achieved by tendering the insurance broker services and several of the Council's insurance policies. This resulted in reduced broker and premium costs.

Procurement

The Procurement Unit carried out two reverse auctions for stationery and personal computers. A reverse auction is where suppliers bid on a real time basis for a contract. These auctions are most effective where a detailed specification can be put together in terms of volume and quality. The savings achieved for these two auctions amount to £128,720 for stationery and £105,840 for personal computers.

Departmental Contributions

Four departments have provided estimates for 2009/10 which in real terms show net expenditure savings. These are:

Health & Environmental Services - £770,000. These savings have been produced in the budget areas of employee costs, activity-based modelling of landfill contract costs, segregated waste and compensation claims.

CIT - £200,000. These savings have been achieved through increased rental income following rent reviews on a number of units in the Council's industrial estates and a reduction in employee costs.

Development - £76,310 in respect of employee cost savings.

Product of a 1p Rate

The Estimated Product of a 1p Rate (EPP) shows how much rate income the Council would earn if a rate of 1p was applied to all rateable properties in Belfast. Therefore, the more the city grows the more rate income the Council will receive. Indeed, this has been the case for the past number of years with an average year on year growth of 3%. However, last year saw a change in this trend with the EPP falling by 0.31%. Indications for 2009/10 are not encouraging. The EPP shows a modest increase of 0.80%, however, following intervention by the Finance Minister there may be further adjustment to the EPP in January 2009. Any change to the EPP and consequently the GEG will impact directly on the domestic and non-domestic rate set by BCC. I will update Strategic Policy and Resources Committee on

this finalised position and its impact on the district rate at its meeting on the 23rd January 2009.

Projected Out-Turn 2008/2009

Members will know that the Budget for the current year is the subject of continuous monitoring of actual spending and income against estimate. As a result of the economic downturn budgets in the current year have had to be revisited and revised. There still remains significant uncertainty and risk around income from fees and charges eg Building Control, Business Improvement Section and Information Services Belfast. Departments are however working hard to ensure that income and expenditure will be contained within budget. It is certain however that these risks will carry on into 2009/10.

Key Messages

A communication statement for the rates announcement will be tabled at the Strategic Policy and Resources Committee on the 23rd January 2009.

Summary

The figures now presented in this report take account of the above matters. In summary, the Revenue Estimates for 2009/10, if agreed, will minimise the impact of other financial pressures on the ratepayer, allow Departments to continue to maintain and improve service delivery and at the same time provide sufficient funding for the Council's City Investment Strategy and other priorities.

In accordance with Standing Orders and Financial Regulations, Chief Officers have submitted to my Department estimates of Income and Expenditure for the year commencing 1 April 2009. These estimates have been examined in detail by senior staff and myself and a summary of the figures of all Departments, including those under the control of the Strategic Policy and Resources Committee, is set out below and is now submitted to this Committee for consideration and the determination of Committee Cash Limits for the year ending 31 March 2010.

Summary of Estimates of Income and Expenditure
for year ending 31 March 2010

Year Ending 31/03/2009 £	COMMITTEE	Year Ending 31/03/2010 £
15,364,330	STRATEGIC POLICY AND RESOURCES COMMITTEE	19,146,520
5,590,580	Chief Executive's Department	5,680,850
215,620	Legal Services Department	254,570
10,406,690	Corporate Services Department	12,189,780
(1,348,560)	Improvement Department	(1,478,680)
(500,000)	Rent Reviews	-
1,000,000	City Investment Fund	2,000,000
-	Corporate Thematic Priorities	500,000
23,796,450	DEVELOPMENT COMMITTEE	24,226,210
30,989,430	PARKS & LEISURE COMMITTEE	33,020,230
47,764,590	HEALTH & ENVIRONMENTAL SERVICES COMMITTEE	49,738,470
<u>31,400</u>	TOWN PLANNING COMMITTEE	<u>30,450</u>
117,946,200		126,161,880
<u>(4,518,050)</u>	Less Adjustments re Capital charges	<u>(3,399,790)</u>
113,428,150		122,762,090
<u>(4,040,970)</u>	Less GENERAL EXCHEQUER GRANT	
109,387,180		
<u>(2,400,000)</u>	Less ESTIMATED CREDIT BALANCE	
106,987,180		
<u>4,822,430</u>	ESTIMATED PRODUCT OF 1p RATE	
22.1853p	NON-DOMESTIC RATE IN £ FOR YEAR ENDING 31/3/2010	
0.011449	CONVERSION FACTOR	
<u>0.2540p</u>	DOMESTIC RATE IN £ YEAR ENDING 31/3/2010	

My comments on the spending of the Development Committee and its efficiency savings are as follows:

Development Committee

A spending limit of £24,226,210 is recommended for the Development Department in respect of the financial year 2009/10. Excluding capital charges of £1,326,950 this represents an increase of £429,760 or 1.91% over last year.

The main budgetary intentions of the Department for 2009/10 are set out below:

	£
Economic Initiatives Section	7,227,010
Community Services	6,456,490
Waterfront Hall / Culture & Arts	5,249,110
Directorate	5,293,600
	<u>24,226,210</u>

The Department's increased budget of £429,760 provides for increased **employer's superannuation and utility costs** of £75,180 and £207,470 respectively.

The Department will also incur increased costs with the opening of the Ulster Hall and the new funding arrangements with DETI for Local Economic Development.

The **Ulster Hall** will be fully operational in 2009/10. This will increase the Departments expenditure by £751,150 but will be mostly offset with income of £574,300.

The first phase of the European Development Funding for **Local Economic Development** is complete. Under this arrangement 50% funding was from the European Union through DETI with the remaining 50% funding being provided by the Council. Under the new programme, with the change in priority areas, it is anticipated that income from DETI will fall to 40% leaving the Council bearing 60% of the cost of the programme. This funding change will result in additional costs of £180,000 in 2009/10 and may lead to further additional costs in subsequent years.

Members will recall that a budget of £400,000 was included in the 2008/09 estimates to support the **Tall Ships** event. A budget of £200,000 has been included in the 2009/10 estimates resulting in a reduction of £200,000.

Approval was also granted in 2008/09 to support the **World Irish Dancing Championships**. This budget will not be required in 2009/10 resulting in cost reductions of £100,000.

Costs associated with **Interreg** and **BERI** projects of £59,660 and £66,780 respectively have not been included in this year's estimate. These three year European funded projects, aimed at promoting best practice across Europe, are now complete.

Cost reductions have also been made in the **Policy and Research Unit**. As a result of work carried out by Business Improvement, the Policy and Research Unit is now structured to allow much of its work to be carried out internally. This will reduce its reliance on external consultants and as a result savings of £60,940 have been included in the 2009/10 estimates.

The Department will make a contribution of £163,840 to the **efficiency programme** in 2009/10. Efficiency savings will be made as follows:

Efficiencies	£
Insurances	65,300
Personal Computers	10,940
Stationery	11,290
Budgetary Efficiencies	<u>76,310</u>
Total Departmental Efficiency Savings	<u>163,840</u>

Departmental efficiencies will be made in employee costs as a result of reviews carried out by Business Improvement Section.

Belfast City Council like all other Local Authorities across the country is faced with the constant pressure of balancing increasing demands against ever decreasing resources and 2009/2010 will be no exception.

A major effort has been made by all concerned to ensure that the estimates presented are meaningful, realistic, and correlate closely with the key tasks and activities within the Corporate Plan.

On February 2009 the estimates of the various Council Departments and Committees will be approved and adopted. In due course a full copy of the Corporate Plan incorporating a summary of the financial information will be distributed to each Member of Council.

My thanks are due to all for the continued co-operation and assistance which I have received over the past months in what has been a long and exhausting exercise to compile the Revenue Estimates.

DECISIONS REQUIRED:

1. To approve the Cash Limits for the Development Committee for the year commencing 1st April 2009 – Appendix 1.1.

APPENDIX 1.1

**DEVELOPMENT DEPARTMENT
REVENUE ESTIMATES 2009/10**

	<u>£</u>	<u>£</u>
Estimate 2008/09		23,796,450
Efficiency Savings		
Insurances	(65,300)	
Personal Computers	(10,940)	
Stationery	(11,290)	
Departmental Efficiencies	<u>(76,310)</u>	(163,840)
Increased Costs		
Utilities	207,470	
Employer's Superannuation	75,180	
Ulster Hall	751,150	
Local Economic Development	<u>180,000</u>	1,213,800
Cost Reductions		
Tall Ships	(200,000)	
World Irish Dancing Chamionships	(100,000)	
Interreg	(59,660)	
BERI	(66,780)	
Policy and Research	<u>(60,940)</u>	(487,380)
Increased Income		
Ulster Hall		(574,300)
Normal Increase (eg pay awards / supplies and services)		441,450
Estimate 2009/10		<u>24,226,210</u>

**DEVELOPMENT DEPARTMENT
MAIN ITEMS OF ESTIMATED EXPENDITURE 2009/10**

	Including Depreciation £	Excluding Depreciation £
Community Services	6,456,500	6,044,900
Waterfront and Ulster Hall	3,632,600	2,715,500
Economic Initiatives		
Events	2,398,000	2,398,000
Tourism	2,393,600	2,393,600
Arts and Culture	1,616,500	1,616,500
Economic Development	1,207,200	1,207,200
Planning and Transport	467,600	467,600
North Foreshore	400,200	400,200
Markets – Operations and Management	362,400	364,100
Directorate		
Development Directorate	2,918,600	2,918,600
City Development	930,100	930,100
Policy and Research	648,000	648,000
SNAP	501,100	501,100
European Unit	295,800	295,800

**Belfast City Council**

Report to:	Development Committee
Subject:	Renewing the Routes Update
Date:	14 January 2009
Reporting Officer:	Marie-Thérèse McGivern Director of Development ext. 3470
Contact Officer:	Shirley McCay Head of Economic Initiatives ext 3459 Keith Sutherland Planning & Transport Policy Manager ext 3578

Relevant Background Information

This report provides an update on the general progress of the Renewing the Routes programme and seeks endorsement of proposed amendments to identified projects within the agreed action plans.

The modification to the projects programme relates to the proposed reallocation of approved funding as a response to changed circumstances in respect of an environmental improvement project and a built heritage project. The projects at Wiltons Funeral Parlour and for tree planting, which were approved as part of the Crumlin Road Integrated Development Fund (IDF) plan, are no longer feasible within the funding timescales.

Key Issues**Shankill Road**

The main emphasis for the regeneration on Shankill Road remains the commercial frontage improvements. Over sixty premises have now taken part in the scheme, with a further 50 businesses in line to benefit in the New Year. The block-by-block approach means that businesses and residents can immediately see a significant impact from the improvements works along on the road, with enhanced, bright and attractive places to work and shop.

The ongoing complementary activity has seen the completion of additional public realm improvements, funded by Belfast Regeneration Office (BRO), at the Agnes Street and Lanark Way key junctions. This work, coordinated by the Unit on behalf of BRO, is

continuing in the Woodvale Park area with improved pedestrian crossings and additional resurfacing. The project will also include feature embellishments to street lighting alongside the installation of several pedestrian benches, with the work being completed by February 2009.

Completed IDF funded projects include bespoke railings and granite entrance features at West Belfast Orange Hall, floodlighting to Woodvale Methodist Church and high quality railings at West Kirk Presbyterian Church. Projects delivered in partnership with other Council departments include floral baskets, tourism signage and lighting to the Woodvale Park 'Family Tree' sculpture.

Early 2009 will see works on site to restore Shankill Rest Garden's listed perimeter wall, the cleaning of the stonework to Shankill Library and landscaping at Woodvale Presbyterian Church. Once restored it is proposed that the Shankill Rest Garden wall will be lit by recessed up-lighting, this project is currently at the design stage.

Upper Springfield Road

The designs are now being finalised for an environmental project to improve the road frontage and reclaim an area of green space from anti-social behaviour and misuse at Springhill Park 'funnel'. Renewing the Routes, Parks & Leisure and Groundwork NI have worked with the local community over the last year and works are scheduled to begin on site in January 2009. New railings, paths, landscaping, planting and future artworks from the community will bring this green space back into use in time for the summer.

Commercial improvements have now been designed to complement previous schemes in the area and will be presented to owners/occupiers for final approval in February 2009 with work scheduled to commence in March 2009. DRD Roads Service has approved the installation of street lighting embellishments for installation in the new year.

An artist is currently being appointed to make a feature of the highly visible wall on this main arterial road at the JP Corry Ltd, near the entrance to Sliabh Dubh estate. The artist will work with the residents to produce a mosaic style piece on Industrial Heritage, Natural Environment or Families & Stories. The piece will be installed by April 2009.

Planting and boundary improvements are due to take place at Whiterock Orange Hall in January 2009. Additional complementary public realm and landscaping works at other local sites are also at the design stage.

Completed projects include a new Panoramic Viewpoint at Monagh Road and a major public realm scheme at the main junction of Springfield Rd and Whiterock Road.

Crumlin Road

Phase 1, commercial improvements to six properties at Lower Crumlin Road, is almost complete and should be fully completed by early January 2009. The second phase of the commercial improvements at Glenbank is also nearing completion, anticipated for mid-January. It is anticipated that the third phase of the Crumlin Road commercial improvements, covering 24 properties at the Ardoyne shops, will commence at the end of January, subject to the agreement of the individual owners.

The project to refurbish the Belfast Orange Hall has commenced on-site at Clifton Street with works that include blocking up of ground floor windows, removal of high cage and augmentation of boundary railings.

Draft proposals have been developed for landscaping schemes in Lower Crumlin (Oldpark/Clifton Park Avenue junction) and Glenbank alongside public realm proposals at the Carlisle Circus and Ardoyne roundabouts. Detailed public consultation has taken place at Lower Crumlin where final agreement has been attained and at Ardoyne Roundabout where it is expected to have final agreement early in the new year.

Update Antrim Road & York Road / North Queen Street

The additional projects, linked to the Urban II uplift in funding, including the installation of tourism signage, hanging baskets, flower trees and feature lighting have been completed and other projects including street lighting embellishments and gable wall improvements will be implemented in early 2009. The commercial improvements to four additional properties on these routes will be completed by end of January 2009.

Falls Update

The first phase of the Lower Falls commercial improvement to 23 properties is nearing completion, with a further 44 properties on site as part of the second phase (lower Springfield Road). The consultations in respect of a further 40 properties (Phase III - mid Falls) are currently underway, with an anticipated start date for the phased construction planned for the end of January 2009.

In conjunction with the Iveagh Residents' Group and local residents on Broadway, the "Soffits and Sills" project was successfully completed at the end of November 2008. The soffits and sills of each residential property were painted to provide a simple but effective environmental enhancement for this busy thoroughfare.

Electrical work is currently underway on Carnegie Library for the illumination of the building and prominent façade which is planned to be launched on completion in mid-January 2009. Final concept lighting design drawings are currently undergoing consultation with St Mary's University College and construction work is scheduled for the end of January 2009. Designs are also being finalised for International Wall for a projected start date in February 2009.

The refurbishment works to the designated category B1 listed railings at the St Comgall's site is due to commence at the end of January 2009. A conservation architect has also been appointed to carry out investigatory works at the entrance of Milltown Cemetery.

The work to the entrance of Falls Park is in progress with all re-pointing elements already completed. Specialist refurbishment /repairs to the stonework will be carried out in January 2009 including reinstating the ornate finials on the pillars. Willowbank Youth Club Environmental Scheme has also been programmed for commencement in early 2009.

The second stage selection process for the appointment of the artist for the Gaeltacht Quarter art piece, "An Ceilirudah/ Celebration" will convene at the end of January 2009.

Programme Variations

Members are asked to approve the proposed variations resulting from the continued review of activity and refinement of the final project implementation for the renewing the routes programme. The variations proposed are in respect of two previously agreed projects for Wilton's Funeral Parlour boundary enhancements and Tree Planting.

Wilton's Funeral Parlour

The potential for boundary enhancements to the external brick and sandstone wall at the historic archway at Wilton's Funeral Parlour/ Brian Barret property was identified under the built heritage theme. During the further detailed developmental activity it was established that there is increasing uncertainty in relation to future development plans for both properties. This uncertainty and the potential for significant changes combined with the more limited environmental works budget has contributed to a situation where it is no longer feasible to develop detailed proposals for the property.

Tree Planting

The Belfast Regeneration Office is currently working alongside the Council's Parks & Leisure Department to deliver an enhanced tree planting scheme for the Crumlin Road. This additional funding for what had been an approved project will have the effect of releasing Renewing the Routes Integrated Development Fund resources for additional works in the Crumlin Road area.

In order to progress the continued implementation of the programme it is proposed that consideration be given to the reallocation of a combined budget of £40,000 towards additional environmental improvement works across the Crumlin Road area, specifically street lighting projects that could benefit the entire length of the route.

Resource Implications

There are no additional financial implications arising from the reallocation.

Recommendations

Members are requested to:

- Note the updates set out within the report; and
- Approve the reallocations of the previously agreed budgets of £10,000 in respect of the Wilton Funeral Parlour property and £30,000 for tree planting towards an enhanced street lighting scheme and feature lighting for buildings of heritage and architectural merit.

Abbreviations

IDF	Integrated Development Fund
BRO	Belfast regeneration Office
DRD	Department of Regional Development



Belfast City Council

Report to:	Development Committee
Subject:	EU Unit Progress
Date:	14 January 2009
Reporting Officer:	Marie-Thérèse McGivern Director of Development ext. 3470
Contact Officer:	Laura Leonard European Manager ext. 3577

Relevant Background Information

Members will be aware that the EU unit brings regular progress reports to members. The purpose of this report is to advise members of progress with respect to:

- OPENCities project
- Interreg IVA programme
- Comet Brussels visit
- Opportunity Europe 2008
- European Year of Intercultural Dialogue: Closing Conference

Key Issues

1. OPENCities Project

Members will recall their decision on 21 March 2007 to allow Belfast City Council's EU unit to develop a proposal to secure funding within the European Urbact II programme. Members will also recall that a proposal was successfully developed to address the issues around economic migration in Belfast and to identify best practise economic migration tools in cities elsewhere in Europe. The project was granted €75,000 for a development phase to recruit partner cities and their respective managing authorities and plan the 30 month phase II programme.

At this stage the project was awarded a new EU Commission Fast Track label, this means that the EU Commission views the project as a flagship project and will assign commission staff from relevant departments to work with the project and ensure that any findings are considered when developing future European policies relating to economic migration.

On 24 November 2008, Belfast City Council as lead partner was informed that the Stage II application had been successful, securing a further €635,000 funding.

The programme funding under Urbact II is provided at 70% and will mean in practice that Belfast City Council will contribute approximately €30,000 over the 30 month period but will in turn secure two full time posts to manage the project.

The OPENCities project involves the following partners; Dublin, Sofia, Bilbao, Vienna, Düsseldorf, Bucharest, Gdansk, Nitra, Cardiff, Madrid and the British Council Madrid.

The OPENCities project will produce a number of outputs including an openness index, best practice exchanges and reports, local action plans and toolkits.

2. Interreg IVA

Members will be aware that on 14 December 2007 the Comet Interreg partnership submitted a multi annual plan for funding to the Special EU Programmes Body. The plan was developed over 14 months following extensive awareness raising, promotion and project development throughout the metropolitan area. The plan contained 18 (out of an original 54) projects across the themes of enterprise, tourism and public sector collaboration totalling £18 million. At the same time the other four Interreg Partnerships across NI and the border region submitted competing bids for the Interreg IVA funding of €258 million. Although Comet has not received a formal letter of offer, the partnership board has been told that to date it has secured €5.5 million to deliver seven projects across the border and Comet regions.

Details of the seven projects are contained as Appendix 1 of this report. Members should however note that Belfast City Council and its stakeholders will benefit in particular from:

A business development programme led by the NITC

A NI Chamber of Commerce collaboration project

The council carbon footprint analysis

The capital build support for the Oh Yea creative industries project, and

The Gaeltacht quarter cultural tourism projects.

Members will be aware that Belfast City Council is represented on the Comet board by the Chair and Deputy Chair of Development, Councillor Michael Browne and Councillor William Humphrey. The role of both members will be enhanced through the implementation of Interreg IVA as Belfast City Council as lead partner of the application will be fully responsible and accountable for the implementation and management of the funding 2008-2011.

The Comet councils and stakeholders will have an opportunity throughout the Interreg IVA programme to develop and submit new project bids as new calls open under enterprise, collaboration, creative industries and environment. Due to over subscription it is not expected that there will be a further tourism call. Members are asked to note the allocation of Interreg IVA funding.

3. Comet Brussels visit 2009

Members will be aware that the six Comet councils namely; Lisburn, Carrickfergus, Castlereagh, North Down, Newtownabbey and Belfast, collaborate on a number of levels including:

- Policy dissemination
- Plato programme for small businesses
- Interreg IIIA and IVA funding

- Hosting inward study visits

The Comet officers group comprises the Economic Development Managers of the six councils and meets once a month to oversee collaborative projects and develop new activity. They operate under a service level agreement, with Belfast City Council's EU unit providing the secretariat. The councils have an annual project development budget of £30,000 contributed by the six councils on a pro-rata basis based on population.

The officers group has identified the opportunity to make a focused study visit to Brussels on 17-19 February 2009 to meet with the key senior figures from the European institutions and to meet selected regional offices with a view to developing new transnational projects. This is particularly in the context of Interreg B and C and the Rural Development programme for NI that dictates that 5% of RDP cluster funding is spent on transnational activity.

Members are asked to agree to the attendance of the Chair of Development Committee and the Economic Development Manager (or their nominees) to join counterparts from the other five Comet councils to visit Brussels on 17- 19 February 2009. The cost of this trip will be covered under the Comet Service Level Agreement 2008/2009.

4. Opportunity Europe 2009

Members will be aware that one of the objectives of the EU unit is to bring Europe closer to the citizens of Belfast. To this end the unit hosts an annual European Fest in St George's Market each October. This year the event was aimed at all NI post primary school children. Attendance by the schools and the general public cumulated in 7,000 people attending the event on 21-22 October 2008.

In addition to the two day event two off-shoot events were held:

- A schools workshop
- A Belfast Telegraph schools competition

A great deal of publicity was generated for Belfast City Council in relation to Opportunity 2008 and is attached as Appendix 2 of this report.

5. European Year of Intercultural Dialogue: Closing Conference

2008 was dedicated by the European Commission as the European Year of Intercultural Dialogue (EYID). To mark the year, a number of transnational partnerships were supported to encourage intercultural dialogue. Belfast was one of 23 cities partnering under the EURO CITIES umbrella in a series of best practice exchange visits. As part of this programme, a delegation undertook a visit to the Berlin festival in May 2008 and hosted Turin visitors during the Belfast City Carnival later in the summer.

A final conference and a meeting of the Eurocities Culture Forum is being held in Amsterdam on 5 March 2009 to launch the project's publication and associated recommendations. Participants of the 23 cities, the wider EURO CITIES Culture Forum and key European networks will be expected to attend. It is requested that the attendees from each participating city include a youth representative, one council officer and one elected member. A draft conference agenda is included in Appendix 3 of this report.

As member of the project's Steering Group, Belfast will also present a case study under the "Youth" theme in the afternoon workshops.

Members are asked to agree the participation of the Chair of the Development

Committee (or his nominee) and the previous project participants i.e. the youth representative, the Culture & Arts Manager and the European Officer (who has acted as contact point and co-ordinator) at the closing conference. The total cost is indicated at a maximum of £3,700.

Resource Implications

1. £22,000 maximum for the study visit to Brussels to be funded through the Comet service level agreement annual budget.
2. £3,700 maximum for four delegates to attend final EYID conference, this amount is included in the current European budget.

Recommendations

Members are asked to -

- Note the success of the Open Cities application.
- Note the success of the Interreg IVA multi annual plan and projects for Belfast and the Comet region.
- Approve the attendance of the Chair or nominee and Economic Development Manager or nominee at the Comet Brussels Study visit in February 2009 to be funded through the Comet Service level agreement budget 08/09 at a maximum cost of £22,000.
- To note the success of the Opportunity Europe event 2008.
- To approve the attendance of the Chair, the Arts and Culture Officer, an EU Officer or their nominees and a Belfast Youth Representative to be nominated by the Belfast Youth Forum at the EYID closing conference at a maximum cost of £3,700.

Documents Attached

Appendix 1 Details on Interreg projects
Appendix 2 Opportunity Europe Press Coverage 2008
Appendix 3 European Year of Intercultural Dialogue: Closing Conference Draft Agenda

Abbreviations

NITC – NI Technology Centre at Queens
RDP – Rural Development Programme
EYID – European Year of Intercultural Dialogue

Appendix 1

Project Name	Lead Partner	Partners	Description	Cost
NITC Competitiveness Transfer	Northern Ireland Technology Centre	Sligo Regional Technical College	To improve the competitiveness and maximise the economic benefits of new product and process innovation within SMEs by leveraging access to internationally recognised expertise and facilities within the HE/FE sectors. The programme will address the need to assist those companies, in particular micro-businesses, working in isolated environments to bridge the competency gap and to facilitate innovation in new product and process development.	£459,000
3 Centred Incubation	Belfast City Council	North Down Borough Council Sligo County Council	To establish the delivery of business incubation support to best international standards at 3 locations (Belfast, North Down and Sligo) and establish an incubation delivery advisory board to oversee and support the incubation network.	£3,861,400
Chamber Capacity Building	Northern Ireland Chamber of Commerce	Chambers of Commerce in Newry, Dundalk, Derry and Letterkenny	The strategic aim of this activity is to develop a dynamic, effective and durable Chamber of Commerce network throughout Northern Ireland, particularly in the area of the land boundary with the Republic of Ireland, the six border counties of the Republic of Ireland, and the West of Scotland.	£299,000
Local Authority Executive Leadership	University Of Ulster	Louth County Council	The aim of the operation is to promote innovative ways of addressing service delivery within border areas by recruiting 60 managers onto a bespoke MSc in Executive Leadership specifically aimed at encouraging cross border cooperation and exchange of expertise, knowledge and best practice between managers in public bodies and other relevant stakeholder organisations.	£904,000
Cultural Connections	Belfast City Council	Dundalk Chamber of Commerce Lisburn City Council	The project aims to address the inter-related problems of employability and social inclusion faced by members of minority ethnic communities, migrant workers and asylum seekers in identified locations in the border area, and specifically to: <ol style="list-style-type: none"> 1. Enhance the employability of minority ethnic groups 2. Promote the social inclusion of non-English speaking communities 3. promote ESOL and make it accessible to identified communities throughout the 	£1,327,191.0

			<p>border area</p> <p>4. enhance the capacity of individuals to take up educational opportunities and</p> <p>5. Understand cultural diversity.</p>	
Bio-Recorders Network	British Trust for Ornithology	RSPB Bird Watch Ireland The Irish Whale and Dolphin Group National Biodiversity Data Centre Ulster Wildlife Trust	To encourage and facilitate the participation in organised recording of biological data by recruiting volunteer field surveyors who can make a significant contribution to the identification and monitoring of designated sites (SACs, SPAs, and ASSIs). We will do this by supporting partner organisations' surveys and meeting partner organisations' needs, in terms of numbers and skills of volunteer field surveyors.	£592,918
Carbon Footprint Analysis	Belfast City Council	Louth County Council	The aim of this activity is to enable a number of local authorities to undertake a carbon footprint study for their respective areas. This will identify and qualify all sources of carbon emissions producing a sectoral carbon footprint baseline database. This in turn will enable the local authorities to develop and implement targeted carbon reduction action plans,, in order to meet national or European objectives such as those detailed within the Kyoto Protocol.	£345,000

By virtue of paragraph(s) 2, 3 of the Council's Policy on the
Publication of Committee Reports on the Internet.

Document is Restricted

APPENDIX 3



Intercultural Cities – Joint Action of the Council of Europe and the European Commission

✘ **City of Amsterdam**
✘
✘

Final conference

Amsterdam, 5 March 2009

Draft Agenda

09.00-09.30 Arrival, coffee

09.30-09.45 Welcome speech by Mayor of Amsterdam

Plenary session

09.45-10.30 Keynote speech by Mr. Robert Palmer, Director of Culture and Cultural and Natural Heritage, DG IV, Council of Europe **To be confirmed** followed by dialogue with the audience

10.30-11.00 Coffee break

11.00-11.15 Presentation of the final publication/recommendations by Mr. Paul Bevan, EURO CITIES Secretary General

11.15-12.30 Panel/roundtable with Mr. Paul Bevan and EURO CITIES members - ambassadors involved in the project, including politicians and young people **names To be confirmed**

12.30-14.00 Lunch

Parallel Workshops

14.00-17.00 Parallel thematic sessions including on site visits

Closing session

17.00-17.15 Commissioner Jan Figel **To be confirmed**

17.15-17.30 Alderman of Amsterdam

17.30-18.00 Drinks and bites

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**Belfast City Council**

Report to:	Development Committee
Subject:	Community Archives Process
Date:	14 January 2009
Reporting Officer:	Marie-Thérèse McGivern Director of Development ext. 3470
Contact Officer:	Shirley McCay Head of Economic Initiatives ext 3459

Relevant Background Information

In January 2007 the Development (Arts) Sub-Committee agreed a proposal for the use of a database system and digital sound recorders to facilitate groups involved in the community archive process. This was to be used as a mechanism to capture the value of Belfast's heritage and deliver benefit to citizens.

Community archives is an established and still developing methodology which enables communities to capture, preserve, communicate and retain ownership of their heritage. Material collected as part of the scheme includes oral histories, photographs and connections to other archives. Further advantages of Community Archives are the application of professional standards in a voluntary context, skills development and social cohesion.

Since the report in January 2007 a number of key activities have taken place which have validated the Community Archive approach and are set out in Appendix 2.

An initial £50,000 from the Dept. of Finance and Personnel has enabled the design and set-up of the overall NI Community Archive website (further information about the site is attached in Appendix 1). Resources in kind have also been provided by the BBC, the Causeway Museum Service and Belfast City Council. This new NI Community Archive website is locally specific to conditions in Northern Ireland and is of the highest international quality standard.

Key Issues

The NI Community Archive website has been developed to the highest standards which will ensure that material once collected will be preserved and available, including audio, video, photographs and written records. The project will provide technical services, specialist training and support.

The Community Archive process supports Aim 2.2 of the Integrated Cultural Strategy to 'provide support and creative responses to the social and political challenges in the City', and Objective G to 'build capacity through work with arts and heritage organizations and practitioners'.

The project answers a real need for a joined up approach and delivers on key strategic goals, including:

- Enabling as many people as possible to experience and appreciate the excellence of our cultural assets
- Promoting creativity and innovation and lifelong learning
- Encouraging respect for and celebration of diversity
- Ensuring the sustainable management of our cultural infrastructure
- Develop and deliver quality cultural products and services
- Reform and modernise service delivery.

To ensure continuity, a steering group is actively seeking central government support. The Public Record Office is very positive about the process and as well as providing limited support from revenue budgets in the new year, may facilitate a development worker.

The quality, practical support and cross-cutting nature of the NI Community Archive means that it has potential to deliver cost-effectively on a wide range of heritage objectives within Belfast, especially when certain core costs are carried externally.

The Heritage Lottery Fund has suggested that it would be acceptable to include costs associated with community archive service provision in projects they fund, and they would welcome the opportunity to support such projects, given that the process provides some guarantee of proper procedure.

It is therefore proposed that members agree to continued involvement in the process with a projected spend of £15,000 in the year 2009-2010.

Resource Implications

Financial

£15,000 which is included in the draft revenue estimates for 2009-2010 of the Culture and Arts Unit.

Recommendations

It is recommended that Members note:

Continued approval for the Community Archive process and engagement with the NI Community Archive group.

It is further recommended that Members agree:

Approval of the allocation of £15,000 from the 2009-10 Culture and Arts Budget (subject to approval of the draft revenue estimates)

Documents Attached

Appendix 1 – Information and detail referring to the NI Community Archive website

Appendix 2 – Outline of developments and key activities since 2007 Report

Abbreviations

DCAL Department of Culture, Arts and Leisure

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Appendix 1

Northern Ireland Community Archive

The Northern Ireland Community Archive aims to create a digitally inclusive web portal that enables public and community archives across Northern Ireland to come together within a dynamic knowledge and skills sharing network, reaching into all areas of our society, increasing access to, appreciation of and engagement with our diverse heritage.

It seeks to:

- Provide a joined up approach to promoting our cultural heritage
- Engage an international audience with our diverse cultural heritage
- Support the development of genealogical resources and activities
- Enable local and international visitors to engage with the rich heritage of our local communities.
- Build capacity within the community sector to develop interpretive projects for local, national and international audiences.
- Provide community archive groups with support and training through a network of local museum and heritage expertise

The project is led by a steering group of key stakeholders across the cultural sector, including:

- Causeway Museum Service
(a partnership between Coleraine, Ballymoney, Limavady and Moyle councils)
- Belfast City Council Culture and Arts Unit
- Northern Ireland Museums Council
- Public Record Office Northern Ireland
- BBC Northern Ireland I
- NI Screen
- My Group NI
- Department of Finance and Personnel

Appendix 2

Outline of developments since 2007 Report

- 1 A national conference 'Engaging your community: putting words into practice' in partnership with the Group for Education in Museums, showcased this work as well as similar practice from Ireland and Great Britain. It attracted national and international attention, which led to benchmarking the process here so far as 'excellent'. Work in Belfast was also presented at the Virginia Association of Museums conference in March 2008 where it was well received. There has also been academic interest in our work from the Netherlands and from MINOM - the international organisation for community museology.
- 2 The Department of Finance and Personnel gave a grant of £50,000 to a steering group to facilitate technical developments and web-hosting on the 'MyGroupNI' platform, which is part of the government's wider digital inclusion initiative. This has produced a highly functional web platform and multi-relational database.
- 3 Existing partnerships have broadened to include the BBC (e.g. direct links to the BBC's own archive, the 'Story Finders' project and the availability of its 'Big Bus' in Belfast for the first time); Northern Ireland Museums Council; Northern Ireland Film Archive; Public Record Office of Northern Ireland, which also represents DCAL in this area; the Department of Finance and Personnel. Currently, the secretariat is provided by the Causeway Museum Service.
- 4 The Lord Mayor, DCAL minister and Coleraine Mayor, among others, spoke at a launch of the NI Archive.org web-site, presented by Ms Donna Trainer on Lagan Legacy's 'Confiance' barge beside the Waterfront Hall. The Minister and senior civil servants spoke very positively about the project, making links to a number of government agendas, including tourism and social development goals, leading to some optimism that central government funding may become available.
- 5 The Heritage Lottery Fund has supported Belfast projects by the Indian Community Centre (£44,000) and Ledley Hall Youth Club (£25,000) based on the methodology and has informally indicated that it may look favourably similar applications, some of which are under development. It also provided £50,000 for a project on the history of volunteering in Belfast by the Belfast Voluntary Services Bureau which is also engaging with the community archives system. All these projects have been supported in kind by the Culture and Arts unit.
- 6 A number of other communities have expressed interest in the process and have made some initial progress, such as Shared Heritage in Partnership based in the Dockers Club, Rosario Youth Club and Lagan Legacy, the latter with an existing archive of international importance.
- 7 Support from the Culture and Arts unit has also been delivered to a project on the history of the Ulster Orchestra and its predecessors.

The community archive process has been crucial in the development of interpretation in the Ulster Hall, associated educational and outreach activities. It will also be important in the continued development of the interpretation and its connection to a wide range of communities.

**Belfast City Council**

Report to:	Development Committee
Subject:	Tourism Unit Update
Date:	14 January 2009
Reporting Officer:	Marie-Thérèse McGivern Director of Development ext 3470
Contact Officer:	Shirley McCay, Head of Economic Initiatives ext 3459

Relevant background informationIntegrated Strategic Tourism Framework for Belfast

At the Development Committee meeting on 12 November 2008, Members approved delegation of authority to the Chairman of the Development Committee and the Director of Development to accept the most advantageous tender for the development of an Integrated Strategic Tourism Framework for Belfast jointly with NITB. TTC International have been appointed to undertake this work and as part of the consultation wishes to conduct a workshop to enable discussion and input to the Framework, with the Members of the Development Committee in early February 2009. This work includes preparing the following:

- A Vision for Tourism
- A Product Development Programme
- A Tourism Marketing Plan
- A Visitor Servicing and Management Plan
- A Monitoring and Research Framework
- Quality Assurance and Standards
- A Management and Coordination Strategy
- A Costed Action Plan

The methodology involves a major consultative programme and benchmarking against key city destinations. In addition Locum's 'Destination Mosaic' tool will be used as an analytical innovation coupled with a segmented model. This approach focuses on the retail themes and areas of the city. The timescale for the project indicates a draft report for April 2009.

Conference Subvention

Members will be aware that Belfast City Council has a Conference Subvention policy which is utilised to secure and support national and international conferences to Belfast and to build the City's profile as a conference destination. Two requests have been received and the proposals have been assessed against the funding criteria and they meet the category for financial support as detailed below.

Fourth Annual All Island Infrastructure Investment Conference :11-12 March 2009 - it is anticipated that the economic impact from this conference will be £154,000 and will create 1,100 bed nights for BVCB members. Funding of £1,500 is recommended towards this conference since the economic impact is substantial and it will assist in enhancing the image of Belfast as a conference and leisure destination.

Human Security in the 21st Century Conference :15-17 April 2009 - it is anticipated that the economic impact from this conference will be £145,000 and will create 1000 bed nights for BVCB members. Funding of £1,500 is recommended towards this conference since the economic impact is substantial and it will assist in enhancing the image of Belfast as a conference and leisure destination.

Retail Conference 2009: A request for £5,000 has been received from Belfast City Centre Management (BCCM) as a contribution towards an important debate on the current state of retail in Belfast and its immediate and mid to long term future. BCCM are proposing to hold this conference in early spring and to set a modest delegate fee for attendance from local multiple and independent retail representatives. A draft programme and a letter seeking support are attached as Appendix 1.

As members are aware Belfast City Council are actively engaged in supporting and developing the retail sector in Belfast through our work in promoting independent retail, developing the evening economy, skills and training and cultural tourism. Supporting the BCCM request would be comparable with our current retail support plan agreed recently by the Development Committee. It is recommended that Belfast City Council use this conference to highlight the current work in which the Council is engaged, particularly in independent retail, as well as using it as an opportunity to work with the sector in developing a further response plan to the current economic crisis.

Resource Implications

Conference Subvention

Fourth Annual All Island Infrastructure Investment Conference 11-12 March 2009 - £1,500

Human Security in the 21st Century Conference 15-17 April 2009 - £1,500.

Retail Conference 2009 - £5,000

Recommendations

Integrated Strategic Tourism Framework for Belfast

It is recommended that Members agree to attend a workshop to enable discussion and input to the Integrated Strategic Tourism Framework for Belfast in early February 2009.

Conference Subvention

It is recommended that, given that the economic impact is substantial and that these conferences will assist in enhancing the image of Belfast as a conference destination that funding of £1,500 is allocated to the 4th Annual All Island Infrastructure Investment Conference and that £1,500 is also allocated to the Human Security in the 21st Century Conference. It is further recommended that members agree to allocate £5,000 to BCCM in support of the Retail Conference 2009.

Documents Attached

Appendix 1

A draft programme and a letter seeking support for the Retail Conference 2009

Key to abbreviations

BVCB Belfast Visitor and Convention Bureau
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NITB Northern Ireland Tourist Board

BCCM Belfast City Centre Management

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Shirley McCay
Head of Economic Initiatives
Development Department
Belfast City Council
Cecil Ward Building
4-10 Linenhall Street
Belfast BT2 8BP

Dear Shirley,

Further to our meeting on Monday afternoon, please find enclosed a draft programme for **Retail Northern Ireland 2009**.

There are two main purposes to this, hopefully annual, conference.

1. To reinforce the importance of Independent Retailers to the economic competitiveness of the region
2. To confirm Belfast's position as the leading retail location in Northern Ireland

The event would be organised by the City's retailers, that is to say Belfast Chamber of Trade & Commerce. With Belfast City Council spending £100,000 on developing and supporting Independent Retailing, Belfast Chamber would be keen to see the Council support this conference as a 'Key Partner', and seeks a financial contribution to the conference costs of £5,000 from the Council in this regard. In return for this contribution the Council would receive the following benefits:

1. Headline Branding on the Conference Stage Backdrop
2. The opportunity to make a short address to the Conference
3. Belfast City Council logo on all Conference papers and promotional literature
4. Belfast City Council logo on all delegate Name Badges
5. Council Members to be included in all conference PR photographs and press releases
6. The opportunity to place BCC literature with all delegate packs

The reverse side of the enclosed draft programme lists those whom the Chamber will market the conference to via direct mail.

Contd.../

Letter to Shirley McCay dated 3rd December 2008 contd.../

I am sure you appreciate that the sponsorship fee for lead sponsorship would normally be much higher. However in year one, as this event is yet unproven in terms of numbers attending, Belfast Chamber of Trade and Commerce seek only enough to cover the costs of producing the conference brochure.

Thank you for considering this proposal.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Andrew Irvine".

Andrew Irvine
City Centre Manager

Retail Northern Ireland 2009

Welcome

The President of Belfast Chamber of Trade & Commerce, Mr John Moore.
The Rt. Hon. the Lord Mayor of Belfast, Councillor Tom Hartley

Key Note Addresses

'Northern Ireland plc & the role of Retail'

The Rt. Hon. Peter Robinson MP, MLA, First Minister

Refreshments

The Retailers Paradigm

Retailing in Northern Ireland, the year ahead:

Competitive Towns – The need for a Retail Mix & Unique Offer

Arlene Foster MLA, Minister for Enterprise, Trade and Investment

The Importance of Independent Retailers to Northern Ireland

Neil Gordon, Managing Partner, Gordon's Chemists

Attracting the RoI Shopper

Mary Doran, President, Newry Chamber of Trade & Commerce

The Multiple's Perspective

John Ireland, Retail Director, Marks & Spencer

Panel Discussion and Questions

Lunch

The Playing Field

Retail-led Regeneration, the future landscape in Northern Ireland

Margaret Ritchie MLA, Minister for Social Development

The Role of Towns Centres

Glyn Roberts, Chief Executive, Northern Ireland Independent Retail Trade Association

Emerging Factors for the Developer

Dennis Crothers, Directors of Shopping Centres, Westfield Shopping Towns

Panel Discussion with question time

Refreshments

The Economic Context

A 12 Month Forecast

Prof. Mike Smith, Economist, Queens University Belfast

The Real Questions for the Retail Sector

Prof. Donald McFettridge, Retail Expert, University of Ulster

Business Improvement Districts – why you should have to option

Andy Godfrey, Public Policy Manager, Boots Company plc

Panel Discussion with question time

Cost:

Delegate Fee	£ 199.00 + Vat
Delegate Fee (Independent Retailer)	£ 99.00 + Vat

Who should attend:

- Retail Proprietors, Directors and Managers
 - Retail Scheme Developers
 - Retail Property Owners
 - Business and Corporate Bankers
 - Businesses Consultants with an interest in the retail sector
 - Marketeers with an interest in the retail sector
-
- Members of the Local Assembly
 - Elected Members of Local Councils
 - Northern Ireland Civil Service Senior Managers
 - Chief Officers of Local Authorities
 - Public Sector Policy Officers
 - Economic Development Officers
 - Town Centre Managers
 - Providers of town centre services

**Belfast City Council**

Report to:	Development Committee
Subject:	Support for Sport – Event Funding
Date:	14 January 2009
Reporting Officer:	Marie-Thérèse McGivern, Director of Development, ext 3470
Contact Officer:	Shirley McCay, Head of Economic Initiatives ext 3459 Gerry Copeland, Events Manager ext 3412

Relevant Background Information

The Support for Sport Scheme has funded clubs and organisations for the past six years. The scheme has four main elements: Development Grants, Large Development Grants, and Hospitality funding (all of which are allocated by the Sports Development Unit through the Parks and Leisure Committee) and Events Funding which is allocated by the Events Unit through the Development Committee.

The Support for Sport Scheme (Events Funding) totals £85,000 and is allocated in three tranches to events being organised in Belfast.

Key IssuesSupport for Sport Scheme

A number of Events Funding applications have now been received. These applications refer to events taking place during the period April 2009 – March 2010. The applications have been assessed by officers using the assessment criteria agreed by the Development Committee in March 2008, a copy of which is attached as Appendix 2. A list of the applications together with summary information and officer recommendations for funding is attached as Appendix 1.

Resource ImplicationsFinancial

An amount of £85,000 for the Support for Sport Scheme (Events Funding) for 2009/2010 is included in the revenue estimates.

The officer recommendations for Events Funding for events in 2009-2010 (first tranche) totals £49,350.

Recommendations

Members are asked to agree the officer recommendations for Events Funding and approve the payments totalling £49,350 as detailed
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Documents Attached

Appendix 1 – Table of Events Funding applications with officer recommendations. Appendix 2 – Evaluation criteria.
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		Jan-09			Appendix 1		
ORGANISER / EVENT	REF.	EVENT DATE	SUMMARY	TOTAL COST	AMOUNT REQUESTED	RECOMMENDATION	REASON
2009 P&O Irish Sea Tour of the North Cycle Race		10th - 13th April 2009	This event is a 4 day/5 stage race over various parts of N. Ireland. Part of the race will be staged at Stormont Estate (Prologue Time Trial event) The organisers envisage 120+ riders from across the UK and Ireland.	£1814.70 (Belfast leg)	£1,250	Offer support of £544.41 (60% of £907.35 eligible amount)	Score 46
George Best Community Cup - Belfast 2009		3rd, 4th and 5th July 2009	This event is a cross community and cross border football tournament organised by Sydenham Historical And Cultural Society. First held in 2008, the organisers intend to greatly increase the size/capacity of the event. Intended to be a festival of football, it will be played at the Oval and several BCC playing field sites in east Belfast. Organisers envisage teams attending from Republic of Ireland and mainland UK.	£176,000	£10,000	Offer support of £9,000. (90% of amount requested)	Score 78.5
Legends XI Belfast Cup 2009		August 2009.	In its 2nd year. The Belfast Cup event will be played at the Oval Belfast featuring the Liverpool legends XI, Manchester United legends XI, Irish League legends and La Liga legends XI.	£205,000	£10,000	Offer support of £9,000. (90% of amount requested)	Score 79
Belfast Rat Race 2009		8th-9th Aug 2009	This is the 2nd year of this event being held in Belfast. The event is an urban adventure event which sees teams of competitors running, biking, kayaking, navigating and abseiling through an urban landscape. In year 2, 350 participants will take part with the City Hall grounds at the centre of the event.	£89,130	£10,000	Offer support of £10,000 (100% of amount requested)	Score 86
Ultimate Strength Challenge UK Strongman Man - Belfast		13th-15th Aug 2009 (During Tall Ships 2009)	UK Strongman-Belfast began in 2004. Competitors from UK and Ireland will compete in the Ultimate Strength Challenge to find the UK's strongest man. It is to be held at York Docks and Odyssey Pavilion during the Tall Ships event.	£75,000	£10,000	Offer support of £9,000. (90% of amount requested)	Score 73.5

				Jan-09				Appendix 1
ORGANISER / EVENT	REF.	EVENT DATE	SUMMARY	TOTAL COST	AMOUNT REQUESTED	RECOMMENDATION	REASON	
Water Ski Belfast 2009		14th - 15th Aug 2009 (During Tall Ships 2009)	This event is designed to attract new participants to the sport of water skiing. It will showcase world class talented performances on the river lagan, between the lagan weir, M3 bridge and the area of quayside along to the Odyssey arena during 2 days of the 2009 Tall Ships event.	£16,900	£10,000	Offer support of £7,605.00. (90% of £8450.00 eligible amount)	Score 70	
Irish Arm Wrestling Championships		16th Aug 2009 (During Tall Ships 2009)	This event began back in 2004 and has grown into a well established event across Ireland. The event will also tie in with Tall Ships 2009.	£4,000	£2,500	Offer support of £1000.00. (Event organiser will have reached maximum funding of £10,000 for year)	Score 54.5	
Northern Bank Ulster Minor Club Football Tournament		29th Nov 2009 - 1st Jan 2010	Now in its 27th year, this event is a gaelic football tournament open to only county club minor champions, age ranging from 16-18. It is the most prestigious underage competition held in Ulster each year and attracts large interest both on a local and national level.	£17,500	£4,000	Offer support of £3,200. (80% of amount requested)	Score 61.5	

APPENDIX 2

Event
Amount requested

Media Coverage (Weighting 25%)	Score	Description
Live international Tv coverage	100	Inc live broadcasting on Sky Sports, Eurosport, international Television channels.
International TV highlights	80	Highlights on the above channels.
Dedicated TV Coverage	70	Half an hour/1 Hour special on local TV
Local TV dedicated show	60	Short Clip on BBC/UTV news. Season Ticket/UTV Life
National Press	50	National Newspaper Coverage
Local Radio	40	BBC Ulster, Cool Fm, Citybeat
Local Press	30	Local News papers and magazines

Value

Joint Marketing (Weighting 20%)	Score	Description
Level 7	100	Title Sponsor (Belfast in title) and BCC recognised + LEVEL 6
Level 6	80	Logos on clothing (volunteers/athletes+event material e.g.Race Nos) + LEVEL 5
Level 5	60	Use of players prior, during and post event + LEVEL 4
Level 4	50	Prominent Branding at Venue beyond other sponsors + LEVEL 3
Level 3	40	Branding at venue equal to other sponsors, free advert + LEVEL 2
Level 2	30	Logos on Letterheads, Programmes, Posters + LEVEL 1
Level 1	20	Basic PR - Photoshoot stating BCC support

Value

Number of Spectators (Weighting 15%)	Score	Description
10,000+	100	This is the total number of Spectators over the duration of the event!
7500+	90	
5,000+	80	
2500+	70	
1,000+	60	
750+	50	
500+	40	
250+	30	
100+	20	

Value

Economic Benefits (Weighting 10%)	Score	Description
£500,000.00	100	This is only calculated on the event spend
£200,000.00	80	(suppliers, services, equipment, venue etc) in Belfast
£100,000.00	60	
£50,000.00	50	
£25,000.00	40	
£10,000.00	30	
£5,000.00	20	

Value

Total Bednights (Weighting 10%)	Score	Description
2,000	100	The Number of Spectators and Participants who are staying in a Belfast Hotels.
1,000	80	
500	60	
250	40	
100	20	

Value

Event Development (20% includes below)	Score	Description
Event History (5%)	Score	Description
1st Year of Event	100	
2nd Year of Event	80	
3rd Year Of Event	60	
4th Year of Event	40	
Event 5 years or over	20	
Event Sustainability (5%)	Score	Description
41%-50% of event budget from private sector	100	
31%-40% of event budget from private sector	80	
21%-30% of event budget from private sector	60	
11%-20% of event budget from private sector	40	
5%-10% of event budget from private sector	20	
Sports Development (10%)	Score	Description
The sport is one which has a club structure	20	Must be within City Of Belfast
Event organised by a Sports National Gov Body	20	As recognised by Sport NI/BCC or club affiliated to a National Governing Body
The NGB/Club has an active development plan	20	Benefits of event for identified within the plan (a copy of the plan should be provided)
There is an opportunity for the young people	10	From Belfast to participate in development activities as part of the event
The sport has a clear competition pathway	10	Opportunities to compete at local, provincial, national and international levels
The event will leave a legacy	10	Providing opportunities for the citizens of Belfast to participate in the sport in the future
Inclusive pricing structure	10	To encourage people to attend
Sports Development Score		Out of 100
Development Value		

Overall Score

(80-100 = 100%, 70-79 = 90%, 60- 69 = 80%, 50- 59 = 70%, 40-49 = 60%,
no grants awarded for events scoring less than 40)

% of requested amount available
Recommended amount of support



Belfast City Council

Report to:	Development Committee
Subject:	Tender for Event and Deep Cleaning Services at the Ulster Hall – Evaluation Criteria
Date:	14 January 2009
Reporting Officer:	Marie-Thérèse McGivern Director of Development ext. 3470
Contact Officer:	Tim Husbands Managing Director Waterfront and Ulster Halls ext 1400

Relevant Background Information

Phase two of the refurbishment of the grade B1 listed Ulster Hall began in June 2007 and includes extensive work to the main auditorium. A £7.5million capital project will restore this venue to its former glory supported by the aim of providing as wide a public access to the heritage of the Hall as possible, whilst redeveloping the accommodation at the rear of the building to include provision for the Ulster Orchestra.

The Ulster Hall is scheduled for re-opening in March 2009. The aim is to provide a high standard in terms of service delivery including cleaning.

In the past, the cleaning requirement was at a basic wash down level due to the types of surfaces in circulation areas, and the lack of office accommodation. The refurbishment program has brought back a higher level of finish which will require more specific cleaning methods.

It is envisaged that there will be more requirement for pre and post event specific cleans due to the demands of the programme.

At its meeting in September 2008 the Committee agreed that tenders for this work be sought.

Key Issues

Cleaning at the Ulster Hall will be provided through the two part-time housekeeper posts within the Ulster Hall structure, their duties will be general daytime housekeeping

and the cleaning of the front and back of house administrative areas.

In addition, event cleaning will be brought in when required, this will either be offered as additional hours to the part-time housekeeper posts or to the successful contract cleaning service provider. The catering contract will have event cleaning as part of the specification, supported by the on site Duty Management Team.

The tender is for one cleaning contractor that can be called upon, when event requirements dictate. Planning for event turnaround & deep cleans would be the responsibility of the venue manager and requirements will be sent to the cleaning contractor one month in advance.

The tendering procedure seeks to ensure that the following core values and operational goals are prioritised.

- A commitment to the ethos of the Ulster Hall, setting high standards in service provision.
- A commitment to high levels of customer service in all areas.
- A level of flexibility service provision compatible with the requirements of highprofile, city centre, mixed use venue.

Tender Evaluation Criteria

It is proposed that the tender will be evaluated against the following criteria:

- Pricing
- Methodology
- Previous experience
- Calibre of Project Manager and specific team members, including reliability of service team
- Health and safety implementation
- Quality products, service, process and controls
- Financial standing

Subject to the Committee agreeing these criteria, the tender for the provision of Event Cleaning Services at the Ulster Hall will be advertised in February.

Resource Implications

Financial

As part of the Ulster Hall operational budget, a cleaning budget has been set for £50,000 per annum. The tender submissions will ask for costs to be provided per event and deep clean.

Recommendations

It is recommended that Members agree the Evaluation Criteria to allow for the appointment of the successful tender.

**Belfast City Council**

Report to:	Development Committee
Subject:	Ballymacarrett Leisure Centre/ Connswater Community and Leisure Ltd lease extension
Date:	14 January 2009
Reporting Officer:	Marie-Thérèse McGivern Director of Development ext. 3470
Contact Officer:	Catherine Taggart Community Services Area Manager John Nelson Community Services Area Manager (East)

Relevant Background Information

In 2004 the former Client Services Committee agreed the recommendation of the strategic review of Council-owned Indoor Leisure Facilities that the Ballymacarrett Leisure Centre be transferred to the community sector. In January 2005 the Committee agreed to hand over management of the facility to Connswater Community and Leisure Ltd (CC&L), a company formed by Mersy Street Area residents (MARA) and other local interests to manage the Ballymacarrett Leisure Centre. Following refurbishment CC&L took over the management of Ballymacarrett Leisure Centre in February 2006 on a basis of a 3 year lease to February 2009.

The Council has provided regular Community Development Worker and Community Services Area Manager support to this group to ease and enable the process of managing the Leisure Centre.

A preliminary 6 month review (see appendix 1) was undertaken concentrating on the area of governance and looking specifically at

- Accountability
- Management Structures and Processes
- Financial management
- Centre usage
- Complaints received
- Wider Community links
- Difficulties experienced

The result showed that CC&L had made improvements but that further work was required in order to provide a high quality public service.

One of the group's strengths was that they had a highly committed and motivated manager supported by a strong team of volunteers.

The balance between running the facility as a business and still addressing community need became an issue for the Board of Directors.

The resultant conflict led to several resignations from the Board, notably the Chair, Vice Chair and Treasurer which further eroded the management capacity of the group, an issue brought into question at the start of the lease.

CSAM and CDW support was again put in place to help the group overcome the difficulties and resulted in the issues being addressed and new Directors being appointed.

The group have continued to meet their monitoring requirements and since the summer of 2008 they have increased their community development activities, this is beginning to balance what had initially been a largely leisure based programme.

Sadly in December 2008 the centre manager Mr John Cochrane unexpectedly died.

His departure will severely impact on the day to day running and management of the centre. The organisation, coordination and vision for the centre was largely led by him and the Connswater group will have significant adjustments to make if they are to continue to develop the capacity that Mr Cochrane contributed to the organisation.

Key Issues

Therefore the issues are:

- The centre's programme has only in the last 6 months begun to meet the required standard in terms of both in centre services, programmes and wider community development support and outreach. MARA, the group carrying out the Community Development work, are based in the centre and are heavily represented on the board of CC&L.
- The initial concerns over CC&L's management capacity were compounded when internal difficulties led to the resignations of the Board's office bearers. The death of the centre manager highlights that the group's initial management and leadership capacity has been further weakened.
- CC&L initially required substantial officer support to enable them to get established and comply with their contractual requirements. This was further required to assist in overcoming the internal conflict at Board level. It is anticipated that officer support will again be required to help overcome the difficulties caused by the vacant centre manager's post.
- Lease Arrangements options:
 1. The Lease could be extended for a further three years
 2. An initial extension of six months could be offered, followed by a review to assess CC&L's performance and capacity
 3. The lease would not be renewed and Ballymacarrett Leisure Centre returned to the Parks and Leisure Department. A report on the future use of the building would then be submitted to the Parks and Leisure Committee. MARA could be re-housed in Dee Street Community Centre.

Resource Implications

The renewal of the lease would be within revenue estimates but would require officer input for monitoring and support.

If the lease was not renewed there would be an annual saving for the Development Department not exceeding £81,045. This would be comprised of £53,045 grant aid and £28,000 internal costs.

Officers would need to consider the need for financial support to MARA to continue to provide community development services in the area.

Recommendations

Committee are asked to note the report and agree the most appropriate option.

Documents Attached

Appendix 1 – Six month review on Ballymacarrett Leisure Centre September 2006

Appendix 2 – Strategic Review

Abbreviations

CC&L – Connswater Community and Leisure Ltd

MARA – Mersey Street Area Residents

CSAM – Community Services Area Manager

CDW – Community Development Worker

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Appendix 1

Ballymacarrett Recreation Centre – 6 monthly Review

Accountability

1. Provide evidence that the management committee has established effective arrangements to ensure compliance with all relevant regulations and issues of best practice. E.g. Health and safety, child protection.

The board has in place policy documents that are strictly adhered to and form part of the articles of association and governance documents these are implemented with programs and projects and include child protection policies, health and safety policies, grievance and complaints procedures.

2. Outline the management committee's arrangements to ensure that Council's Grant aid funds are used appropriately in compliance with the funding agreement.

Belfast City Council Funding is managed through a finance committee of three directors

Mr William Glover

Mr Jackie McMurray

Mr The Rev Colin Hall-Thompson

A dedicated bank account has been set up for all expenditure from this account and it must receive the accent of the board of directors and must comply with BCC terms and condition within the agreed budget headings. Regular auditory requirements are met through an independent auditor company. There is also a finance procedures handbook in place

3. Illustrate how the management established clear channels of communication with the centre users.

The Board have representative from user groups as a director who has regular contact with various groups they have also regular contact through flyers to user groups any group using the centre can at any time request a meeting with the chair of the board or through the acting centre manager. A grievance and complaints procedure is also in place

Management Committee

1. Does the management committee meet regularly please provide minutes of last 3 meetings.

In order to provide the minutes from management board meetings I need to receive the accent of the board the next meeting is on 6th November minutes will follow after this meeting

2. Outline present membership of the management committee stating where representation is from users, local community, business etc.

- | | |
|---|-----------------------|
| - Jackie McMurray | Chairperson Community |
| - Yvonne Hutchison Vice Chairperson | User groups |
| - Angela Cochrane | Secretary MARA |
| - William Glover Finance Officer | User Group & MARA |
| - Raymond Fleming | Chairperson MARA |
| - Sharon Wilkinson | TQRA Community Group |
| - Ronnie Rutherford | Local Business |
| - Rev Colin Hall-Thompson | Business |
| - Vacant to be nominated through MARA | |
| - Vacant to be nominated through East Belfast Sports Forum | |
| - Vacant to be nominated through community representation | |
| - Vacant to be Co-opted through user groups (Belfast Cheer) | |

3. Has the committee established formal procedural and financial processes to govern its meetings and business

The group have in place formal finance policies meetings are held regularly (2 weekly) and have in place formal finance management procedural practise guidelines that forms part of our contractual obligations to BCC

4. In the last 6 months has the management committee been involved in any training to help it manage the centre effectively

Yes the board are currently undergoing training through the stakeholder development team preparing strategy documents and sustainability strategy mapping this is providing expertise in consultation and training.

5. Have the office bearers had their roles formally defined in writing and is there a process of induction for new committee members.

Yes through the business plan and now formally through the stakeholder training program also this is done through policy and procedures of the articles of association

6. Is there a formal code of conduct in place

Yes this is continually being developed to ensure it is up to date. We have a code of practise & confidentiality in place

7. Can the committee identify the key activities, processes and programmes that it delivers.

Yes but all projects would be delivered through user groups under various themes ie MARA social and youth engage with age Older Residents FIFA coaches Ethnic program Health & Fitness EBSF

Financial

1. Do the group understand their financial responsibilities, state what they are.

Yes we have in place finance procedures and policies through contract with BCC and have a financial procedures handbook that is followed.

2. Can the group show how much money has been received in any given period.

Yes the finance officer & Sub committee provides monthly printouts to the board of all accounts, expenditures and incomes. (copy To J Nelson)

3. Who the money was received from

Records are kept of all income by the finance sub committee and can be provided on request these will be audited by independent auditors. The Acting Centre manager can also provide records of all users and groups contacts information and postal addressing for correspondence.

4. How much has been spent and on what.

There can be no expenditure without the prior consent of the full board and then sub committee

5. Do you have a written set of financial procedures

Yes we have in place a financial procedures handbook that all directors would have a copy

6. Is the group confident that this is complete, accurate and accessible.

Yes

7. Outline these procedures

Financial procedures handbook provided with original business proposal no amendments to date copy to follow

Usage

1. Please outline the centre opening hours\

As per contracted 9 to 9.30 Mon to Fri Sat 9 to 5

We would like to formally request permission to include opening on Sundays to facilitate demand for health and fitness training for various groups on a none competitive level

2. State the level of usage of the centre, in terms of numbers of groups and individuals who attend weekly and monthly

Approximately 40 groups of 10 per week for various sport and health & fitness programs

The Centre is fully booked each evening from 4pm to 9.30pm full program provided to Jan & John of Weekly bookings we also have a reserve list of approximately 8 groups waiting for slots to become vacant and run add hoc booking system for cancellations and free time

3. Have you a development plan to increase usage of the centre.

The marketing and development strategy is now being developed through the stakeholder training program

4. Outline how you publicise the centre and its programme.

As above but with full evening usage we have had no need as yet to market the centre as much as we had initially planed we do intend to initiate a vigorous daily marketing strategy for social development groups.

Complaints

1. Do you have a complaints policy

We have introduced a complaints and grievance procedure and placed notices on the notice boards but as yet no one has felt the need to use these.

2. How many formal complaints have been made about the centre, staff or facilities since you took over control.

There have been no formal complaints received about our running of the centre or volunteers. We have received a number of verbal minor complaints about nets being ripped, cold showers etc. but all have been resolved at the time of complaint.

Wider community links

1. State the links you have with other local voluntary community groups

We are introducing groups to the centre through a number of methods including the East Belfast Sports Forum, East Belfast Community Workers forum, East Belfast Youth Workers Forum, Engage with Age are all now using the centre at various levels for a number of activities. We also have representation on a number of other east Belfast Forums and group that we use to highlight the centre

2. Identify how these links could be improved.

We will be initiating our marketing strategy early in 2007 this should raise the profile and users of the centre. We will also be trying to get more local residents involved in the centre and these forums. However with a full booking sheet these must be introduced very cautiously to ensure we do not overbook

Difficulties/solutions

1. Outline the major difficulties you are facing

There are no major difficulties that would threaten the opening or running of the centre we believe

Sunday opening it would be appreciated if we could have permission to open on Sundays for none competitive training sessions to facilitate demand and to provide for some coaches to volunteer as this is the only free time they have

Volunteers we are I suppose in the same situation as most groups in East Belfast having difficulties getting enough suitable volunteers

Snag List a number of repairs are still to be completed by BCC these are a source of great frustration for the group for example there are a number of leaks in the roof of the small upstairs room this means when it is raining we are unable to use this room the cover for the kitchen waste pipe is still to be done etc

2. How do you intend to address these

By keeping on raising with the relevant department in BCC these issues are not going to disappear or go away overnight and because of health and safety issues around these snags we are unable to complete them ourselves.

3. In what way could BCC help

Finish the snag list

Initiate the program for work to the five a side area to the east of the building

Until we are fully operational it is limited as to what we need over the coming six months the community marketing should start coming online

4. Has the development support (Jan Costello) we have already put in place been useful, please illustrate

There has been some confusion into the role of the support worker we are dealing with these issues as they arise but do not see them as a major difficulty Jan's experience has been a source of great resource into BCC funding & departmental accessing but as yet we have not had the opportunity to fully utilise these this would generally be down to us as yet not being fully operational in the community development side of the centre this will develop with the marketing strategy.

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APPENDIX 2

Strategic Plan 2007-2009

Revised 2008 Ongoing



Index

Chapter 1 - Executive Summary

- 1.1 Overview
- 1.2 Connswater Community and Leisure Services
- 1.3 External Environment
- 1.4 Strategy
- 1.5 Beneficiaries
- 1.6 Services to Beneficiaries
- 1.7 Marketing Services to Beneficiaries
- 1.8 Structure and Governance
- 1.9 Resource Plan
- 1.10 Operational Plan

Chapter 2 – Connswater Community & Leisure Services

- 2.1 Description of Connswater Community & Leisure Services
 - 2.2.1 Member Groups
- 2.2 Current Activities/Services provided by the Organisation
- 2.3 Current Beneficiaries of the Organisation
- 2.4 Current Governance of the Organisation
 - 2.4.1 Legal and Charitable Status
 - 2.4.2 Board/Committee Members
- 2.5 Current Location and contact details
- 2.6 Current Employees/Volunteers
- 2.7 Current Funding
- 2.8 Current Facilities

Chapter 3 – Connswater Community

- 3.1 Census Data
- 3.2 Deprivation in Area



Chapter 4 –Strategy

4.1 Strategy Map

4.2 Outcomes

4.2.1 Indicators of success for Outcomes

4.3 Outputs

4.3.1 Targets for Outputs

Chapter 5 –Beneficiaries

5.1 The targeted Beneficiaries of Connswater Community and Leisure

5.2 Location of Beneficiaries

5.3 Targeted numbers of Beneficiaries

5.4 The needs of beneficiaries

5.5 Marketing/Engaging with Beneficiaries

Chapter 6 – Services to Beneficiaries

6.1 Services to be delivered

6.2 How the services will deliver to the identified needs of beneficiaries

6.3 Method of Delivery

6.4 Location of Delivery

Chapter 7 – Selling Services

7.1 Potential Customers

7.2 Sales Process

7.3 Sales Resources

7.4 Sales Targets

Chapter 8 – Structure and Governance

8.1 Legal Structure (Charity, Social Enterprise/CIC)



8.2 Board of Directors

8.2.1 Roles

8.3.1 Decision making/Appraisal

8.3 Policy Framework

8.3.1 Children and vulnerable adults Policy

8.3.2 Fraud Prevention Policy

8.3.3 Equality of Access Policy

8.4 Monitoring and Evaluation

8.4.1 Monitoring Outputs – quantity and quality

8.4.2 Evaluating Impact – effectiveness and efficiency

Chapter 9 – Resource Plan

9.1 Employees

9.2 Volunteers

9.3 Equipment and Premises

9.4 Funding

Chapter 10 – Strategic Plan

10.1 Plan Year 1

10.2 Plan Year 2

10.3 Plan Year 3



Chapter Two- Connswater Community & Leisure Services

2.1 Description of the organisation

Connswater Community & Leisure Services Limited was established by Mersey Street Residents Association (MARA) to facilitate the transfer of the management of the Ballymacarrett leisure centre from Belfast City Council Leisure Services to the control of the local community. The company, a not for personal profit organisation, is limited by guarantee and has been awarded charitable tax exemption by the Inland Revenue.

The key objective of the initiative is to contribute to the regeneration of the area through the provision of adult and youth training and development opportunities together with health, fitness and well being programmes. All the organisation's achievements to date are built on restoring community pride and self esteem through positive intervention.

2.2.1 Member Organisations

- MARA (right to nominate 4 Directors)

The lead partner in the Organisation is the Mersey Street Residents Association (MARA) which was established in 1999 to ensure community involvement in the regeneration of the area.

- Can-u-dig-it Consortium (can nominate 1 Director)

The consortium is an environmental group with links to Groundwork and Conservation Volunteers involved in local projects such as the Community Garden and King George Link.

- St Christopher Church, Mersey Street (can nominate 1 Director)

The Rev. Colin Hall-Thompson is a qualified architect



Any organisation in the area of benefit can nominate one of their members to join the board of Connswater Community and Leisure Services – the application must be approved by both MARA and the board of Connswater Community and Leisure.

2.2 Current services provided by the organisation

- Daily drop in for local residents – providing information on redevelopment of area and facilitating public meetings on community issues
- Adult training facilities – including IT and essential skills
- Older residents programmes (Senior Citizens bowls dancing bus trips away days, advice, surgeries and companionship days)
- Surgeries PSNI, VSB, Engage with age, councillors, NIHE etc.
- Environmental programmes
- Community programmes in partnerships with other groups.
- Youth provision programmes (Summer clubs, Children fun days, Soccer skills and sports training, Boxing and martial art training, Summer reach programme, Arts and crafts programmes, Spacious spares IT, music, books)
- Healthy living workshops
- Cultural learning workshops including industrial culture

2.3 Beneficiaries of the Organisation

The beneficiaries of the organisation are primarily the residents of the Ballymacarrett and Island Wards of East Belfast. The organisation plans to attract local people of all ages to use the facilities of the centre.



2.4 Governance of the Organisation

2.4.1 Legal status of the organisation

The organisation has been constituted as a Company Limited by Guarantee

2.4.2 Board/committee Members

Name	Position	Organisation they represent (if applicable)
Mr John Cochrane	Chair Person	Can-you-dig-it consortium
Mrs Kathleen Neill	Vice Chairperson	Belfast Telegraph
Mrs Angela Cochrane	Secretary	MARA
Mr Raymond Fleming	Treasurer	MARA
Mr Stephen Baine		MARA and BCC
Mr Mark Thompson		Centre User Groups
Miss Lisa Jones		Community Innverary
Mr Edward Hanna	Local Business man	
Mr Jeremy Brisbane		Schools Teacher

John Cochrane acts as volunteer General Manager of the Company and attends Board Meetings.

2.5 Location of the Organisation and contact details

Ballymacarrett Centre
 Severn Street
 Belfast
 BT4 1SX

Tel: 02890 460778

e-mail: Johnbelfast@hotmail.com



2.6 Current Funding

Connswater Community and Leisure Services took over responsibility for managing the Ballymacarrett Recreation Centre from Belfast City Council under an agreement dated 21st February 2006 that included the following terms:

- Belfast City Council awarded Connswater Community and Leisure Services total funding of £150,000 for a three year period commencing in 2005/6 to cover running costs including oil, electricity etc.
- Connswater Community and Leisure Services will recruit two business community representatives to act as Directors and to play an active role in the management of the organisation
- Belfast City Council would provide expertise during the first year and would attend management meetings in an observer role.

The Belfast City Council granted Connswater Community and Leisure Services a three year lease on the Ballymacarrett Recreation Centre dated 21st February 2006 subject to the payment of £11,500 rent a year from the grant. As with other similar projects Belfast City Council expects to extend the lease to 19 years.

2.7 Community Usage

When Connswater Community and Leisure became managers of the Centre they sought to change the usage of the centre towards local residents rather than 'drive in' users. The company has been successful in moving local usage from on average 4 hour a day to 8 hours a day.



2.8 Current Facilities



2.8.1 Main Hall

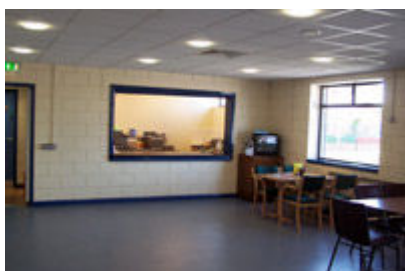
The Main Hall is 25m x 16m ideal for Five-A-Side. It is marked out with 3 Badminton or Tennis courts and 1 full or 2 half size Basketball ball courts. It is rented for £25 Per Hour. The hall is currently fully booked from 4 to 9 pm each day and on average is used by groups of 10 for various sports.



2.8.2 Social Area

The Social Area is 8m x 6m with attached kitchen and is available for Birthday parties, group meetings or just other social events. It is rented for £12.50 Per Hour (this area is used as the Community Café area during the week but is available week nights or weekends)

The area is currently used at least once a week for groups of up to 40 people including the Community Workers Forum, Youth Workers Forum and Inner East Belfast Neighbourhood Partnership.





2.8.3 Activity Room

The Activities Room is 9m x 5m and is used for Martial Arts, Burns & Tums and cheerleader training and is hired for £12.50 Per Hour.

The room is booked most evenings for groups of 15 to 20 participants.



2.8.4 IT Suite

The IT & Training Suite is equipped with 8 fully networked PC's and is broadband connected. Currently the organisation is delivering free 'earn as you learn' courses for single mums or people on benefits. The room can be rented for £12.50 Per Hour.

Currently the suite is used for 16 hours per week by groups of up to 15 people.



2.8.4 Outside - play area and other developments

There is an outdoor play area for children and a large area that is designated for a multi sports facility or outdoor pitches.





Chapter 3 – Connswater Community

This chapter details the information available about the community surrounding the Leisure Centre. The Leisure Centre is located in Connswater Street in the Island Ward (which includes the unpopulated industrial area around the shipyard).

3.1 Census Information

There has been a substantial change since the census in the number and makeup of residents in the area due to the major housing project that is almost complete. The statistics from the census are therefore likely to have limited use.

In April 2001, the date of the census, there were 4280 people living in the Island Ward with the following characteristics:

Characteristic	Island Ward	Northern Ireland
% under 16	20.3	23.6
% aged 60 and over	22.9	17.6
Average Age	38.8	35.8
% Protestant	89.5	53.1

Prior to the major redevelopment the area was a predominantly Protestant area sharing a similar characteristic with other Protestant working class areas – fewer young people and more pensioners than the Northern Ireland average.

3.2 Deprivation

The Northern Ireland Multiple Deprivation Measure 2005 ranks the Island Ward as the 34th most deprived ward in Northern Ireland (out of 582 wards). This places it in the 10% most deprived wards and therefore the area has been included in Neighbourhood Renewal – part of the Inner East Belfast Neighbourhood Renewal Area.

3.2.1 Employment

In 2005 the Island Ward was ranked the 67th most deprived out of 582 wards – the Employment deprivation score of 0.22 means that 22% of over 16s were involuntarily excluded from working.



In 2001:

- 45.1% of the adult population was economically inactive – almost 20% higher than the Northern Ireland average.
- 6.3% were unemployed – over 50% higher than the Northern Ireland average.

3.2.2 Income

In 2005 the Island Ward was ranked the 70th most deprived ward in Northern Ireland in terms of Income – the score of 0.35 means that 35% of residents in the area had incomes so low that they were entitled to government benefits such as Income Support.

In 2001:

- 16.4% of residents 18-59 were claiming Income Support – 52% higher than the Northern Ireland average
- 20.6% of residents aged 16 plus were claiming Housing Benefit – over twice the Northern Ireland average.

3.2.3 Health

This domain identifies areas with relatively high rates of people who die prematurely or whose quality of life is impaired by poor health or who are disabled, across the whole population. The Island Ward has been assessed as the 15th most deprived ward in terms of health – or in the worst three percent across Northern Ireland.

In 2001:

- 30.8% of residents were living with limiting long term illness – 51% higher than the Northern Ireland average.
- 57.5% of residents stated their health was good – 22% less than the Northern Ireland average

3.2.4 Education

The Island Ward is ranked 37th most deprived ward in Northern Ireland in relation to Education – reflecting the low level of residents being successful in school examinations or continuing in school post 16. Recently the local primary school, Mersey Street, was closed because of falling numbers of pupils.



In 2002:

- 34% of school leavers in the area continued into further and higher education – only 55% of the Northern Ireland average.
- 39.6% of school leavers gained five or more GCSEs at grade C and above – only two thirds of the Northern Ireland average.

3.2.5 Living Environment

This is the worst of the deprivation scores for the area – the 7th worst ward out of 582. The very high deprivation level reflects on housing and the physical environment. It is likely to have been affected by the very large scale redevelopment that was being undertaken.

In 2001:

- 58.9% of houses were rented – almost twice the Northern Ireland average
- 20.9% of households were lone pensioners – almost two thirds more than the Northern Ireland average

3.3 Adjoining Neighbourhoods

The Leisure Centre is located in the Island Ward but draws local residents from Sydenham and Ballymacarrett Wards. As can be seen from the table below Ballymacarrett is more deprived whilst Sydenham is less deprived.

Ranking out of 582 Wards in Northern Ireland	Island	Ballymacarrett	Sydenham
Multiple Deprivation	34	9	174
Employment	67	14	201
Income	70	17	242
Health	15	11	40
Education	37	14	123
Living Environment	7	6	255



VISION: A centre for all our community, delivering a better quality of life

Outcomes

Community Leadership

- New small businesses moving into Mersey Street School
- Better affordable social housing
- King George Link complete
- Residents of Connswater will be benefiting from the development of the Titanic Quarter

Community Education

- Improved quality of life through engagement in education

Community Health

- Better quality of health awareness
- Better health management

Culture & Cohesion

- More respect and tolerance
- Positive expression of local culture
- New communities integrated

Safety

- A safer place to live
- A cleaner environment
- A more secure environment

Leisure Centre

- A thriving leisure centre used by all sections of the community
- Completed outdoor Facilities at leisure centre

Outputs

- Participate in Mersey Street Primary Trust
- Facilitate MARA
- Provide information and linkage to training opportunities

- After Schools Clubs
- Homework Clubs
- Facilitate adult re-engagement

- Women's fitness training
- Healthy eating programme
- Multi fitness sessions
- Taster Sessions

- Time warp programme
- Intergenerational prog.
- Mutual respect prog.
- Ethnic Minority prog.
- Mural prog.
- Positive expressions prog.

- Small scale environmental projects
- Create safety partnership

- Business appraisal to be presented to funders
- Secure Capital Funding

Doing it Right

Policies and Procedures

- Child Protection
- Equality
- Fraud Prevention
- First Aid
- Health and Safety

Evaluation

- Project Evaluations
- 6 month review to BCC
- Community Audit

Marketing to beneficiaries

- Leaflets
- Signage around building
- Promotion to Local Companies

Resources

- Complete recruitment and training of board members
- Recruit and train volunteers
- Recruit and train employees

- Management training
- Marketing and PR Training

- Equipment for Fitness Suite
- Extension of Offices and Fitness suite
- Sports field – all weather sports facilities

Funding

- BCC
- IFI
- Sports Council
- National Lottery



Chapter Four Strategy

4.1 Community Leadership

Outcome	Indicator of success
New small businesses moving into Mersey Street School	<ul style="list-style-type: none"> Feasibility Study into establishing Business Facility
Better affordable social housing	<ul style="list-style-type: none"> Housing Executive agree to provide social housing
King George Link complete	<ul style="list-style-type: none"> Plan agreed for completion
Residents of Connswater will be benefiting from the development of the Titanic Quarter	<ul style="list-style-type: none"> Meeting with Titanic Quarter Developer

4.2 Community Education

Outcome	Indicator of success
Improved quality of life through engagement in education	<ul style="list-style-type: none"> People participating in education programmes stating they have improved quality of life

4.3 Community Health

Outcome	Indicator of success
Better quality of health awareness	Residents stating they are more aware of services available to them
Better Health Management	Residents stating that they are better managing their health



4.4 Cohesion and Culture

Outcome	Indicator of success
More respect and tolerance	Residents stating that they had developed more respect and tolerance
Positive expression of local culture	Residents taking part in cultural events
New communities integrated	Residents from new communities taking part in community activities

4.5 Community Safety

Outcome	Indicator of success
A safer place to live	Reduction in crime
A cleaner environment	Residents stating area is cleaner
A more secure environment	????

4.6 Leisure Centre

Outcome	Indicator of success
A thriving Leisure centre used by all sections of the community	
Completed outdoor facilities	



Chapter Five Beneficiaries of the Strategy

5.1 The targeted beneficiaries of Connswater Community and Leisure's Strategy

The beneficiaries of this Strategy will be the following
:

Beneficiary	Need	Targeted benefit from Strategy
Pensioners in the area		
Residents whose quality of life would be improved through education		
Residents whose quality of life would be improved through better health awareness and management		

5.2 Location of Beneficiaries

Connswater Community and Leisure have made their facilities and programmes open to everybody – however they will be targeting primarily the residents of the Island, Ballymacarrett and Sydenham Wards in East Belfast.



5.3 Targeted Numbers of Beneficiaries

Beneficiary	2007	2008	2009
Pensioners in the area			
Residents whose quality of life would be improved through education			
Residents whose quality of life would be improved through better health awareness and management			

5.4 The needs of Beneficiaries

Beneficiary	Needs
Pensioners in the area	
Residents whose quality of life would be improved through education	
Residents whose quality of life would be improved through better health awareness and management	



Chapter 6 – Services to Beneficiaries

6.1 Services to deliver Outcomes

Outcome	Service	Description
Community Education	<ul style="list-style-type: none"> • After Schools Club • Homework Clubs • Facilitating Adult Re-engagement 	•
Community Health	<ul style="list-style-type: none"> • Women's fitness training • Healthy eating programme • Multi fitness sessions • Taster Sessions 	•
Culture and Cohesion	<ul style="list-style-type: none"> • Time warp programme • Intergenerational programmes • Mutual Respect programmes • Ethnic minority programmes • Mural programme • Positive Expressions programme 	•
Safety	<ul style="list-style-type: none"> • Small scale environmental projects • Safety Partnership created and supported 	•
Leisure Centre	<ul style="list-style-type: none"> • Business appraisal to be presented to funders • Secure capital funding 	•



6.2 How the services will deliver to the identified needs of beneficiaries

Beneficiaries	Needs	Services

6.3 Method of Delivery

Service	Method of delivery
<ul style="list-style-type: none"> • After Schools Club • Homework Clubs • Facilitating Adult Re-engagement 	<ul style="list-style-type: none"> •
<ul style="list-style-type: none"> • Women's fitness training • Healthy eating programme • Multi fitness sessions • Taster Sessions 	<ul style="list-style-type: none"> •
<ul style="list-style-type: none"> • Time warp programme • Intergenerational programmes • Mutual Respect programmes • Ethnic minority programmes • Mural programme • Positive Expressions programme 	<ul style="list-style-type: none"> •
<ul style="list-style-type: none"> • Small scale environmental projects • Safety Partnership created and supported 	<ul style="list-style-type: none"> •
<ul style="list-style-type: none"> • Business appraisal to be presented to funders • Secure capital funding 	<ul style="list-style-type: none"> •



6.4 Location and frequency of Delivery

Service	Location	Frequency
<ul style="list-style-type: none"> • After Schools Club • Homework Clubs • Facilitating Adult Re-engagement 	•	•
<ul style="list-style-type: none"> • Women's fitness training • Healthy eating programme • Multi fitness sessions • Taster Sessions 	•	•
<ul style="list-style-type: none"> • Time warp programme • Intergenerational programmes • Mutual Respect programmes • Ethnic minority programmes • Mural programme • Positive Expressions programme 	•	•
<ul style="list-style-type: none"> • Small scale environmental projects • Safety Partnership created and supported 	•	•
<ul style="list-style-type: none"> • Business appraisal to be presented to funders • Secure capital funding 	•	•



Amendments

The plan is currently being revised by the board to reflect local needs and continue the program to 2012